Guia API Oficial Meta

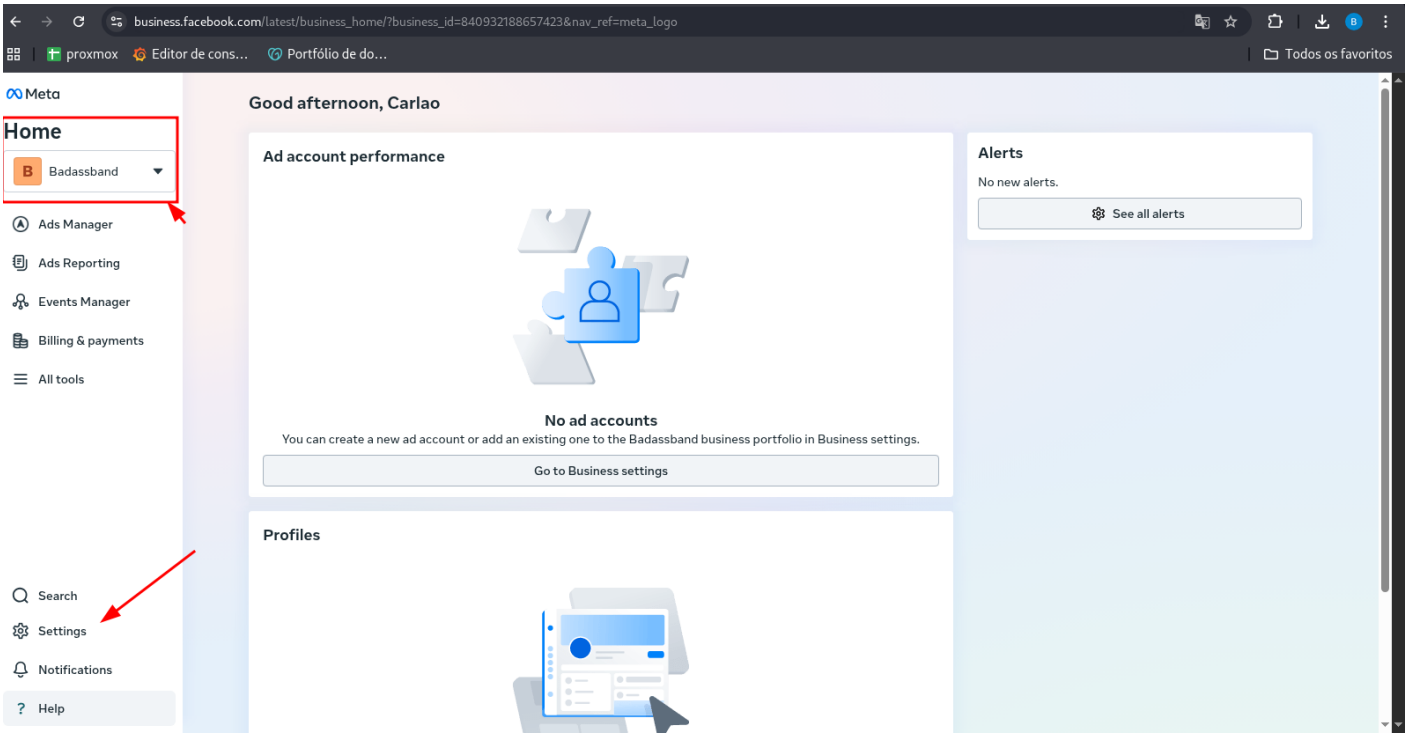
- Criando a API

Criando a API

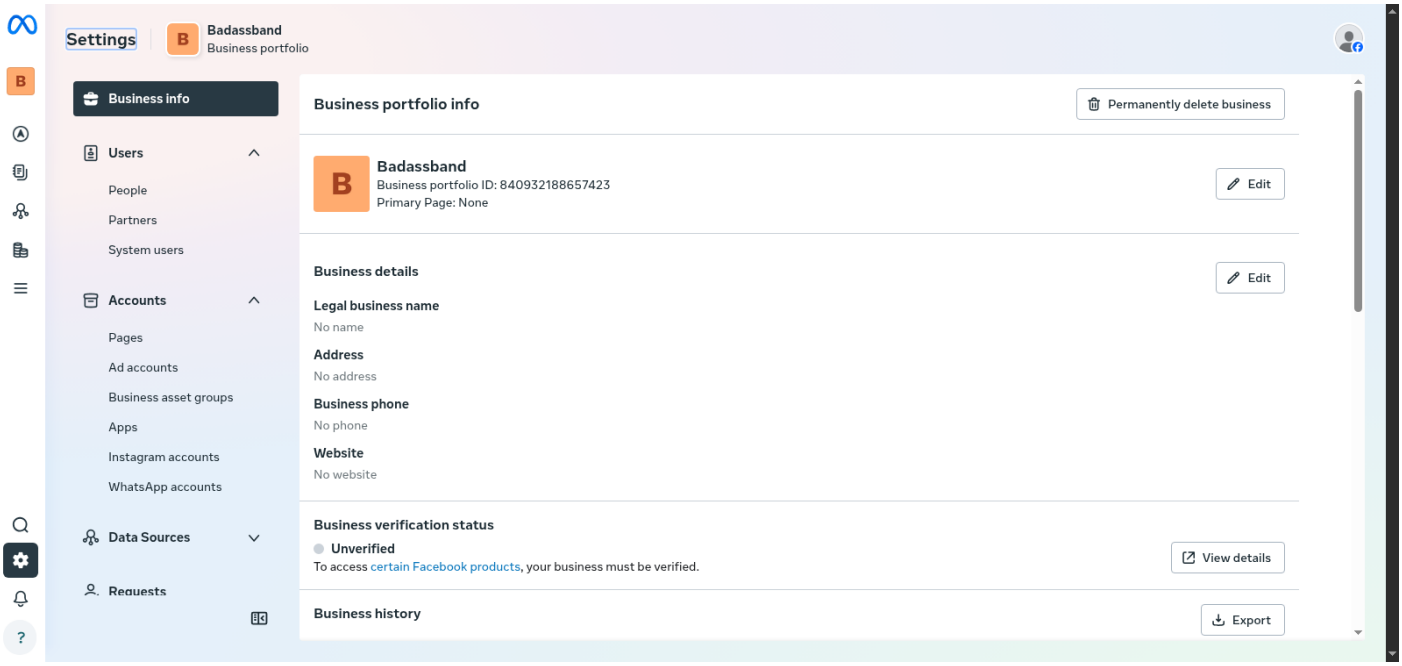
Levando em conta um cenário em que já esteja criado o portfólio empresarial para a conta seguiremos a partir daqui

Acessamos https://business.facebook.com/ e realizamos login na conta que está cadastrada o portfólio

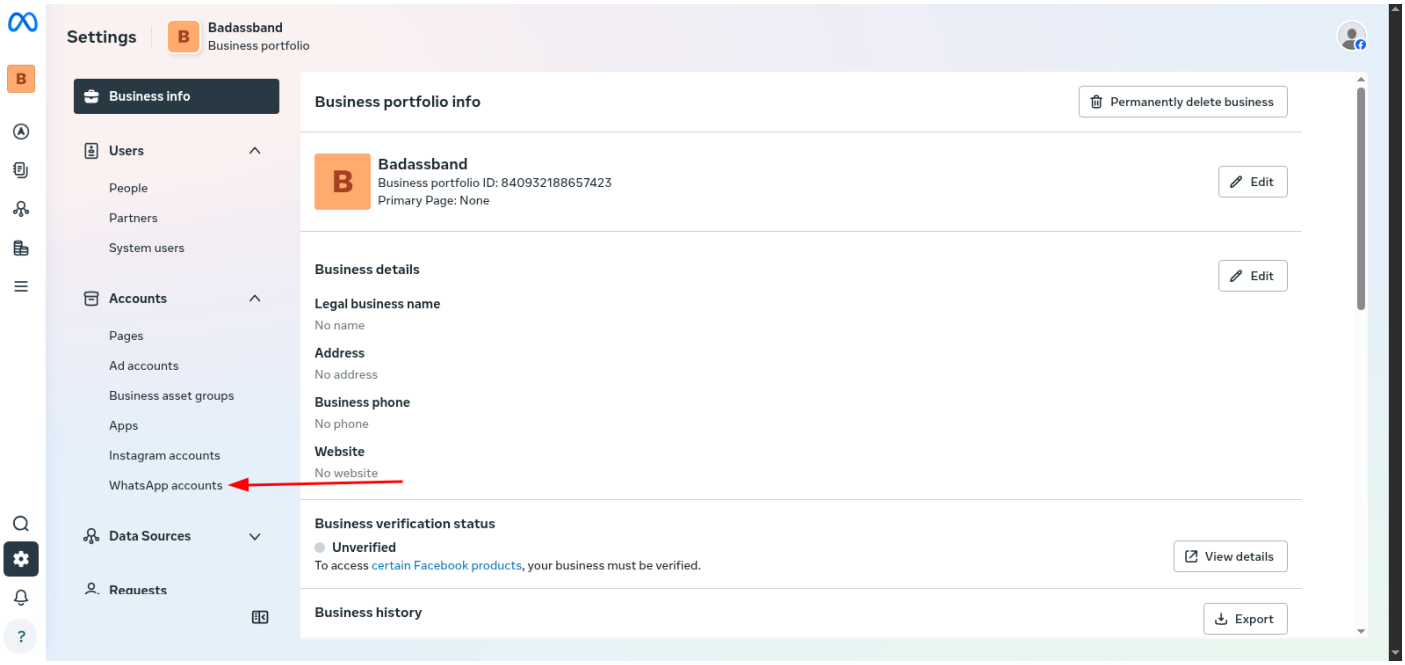
Iremos deparar com a página inicial do meta business e poderemos verificar o portfolio empresarial no menu lateral da direita e logo apos acessamos as configurações



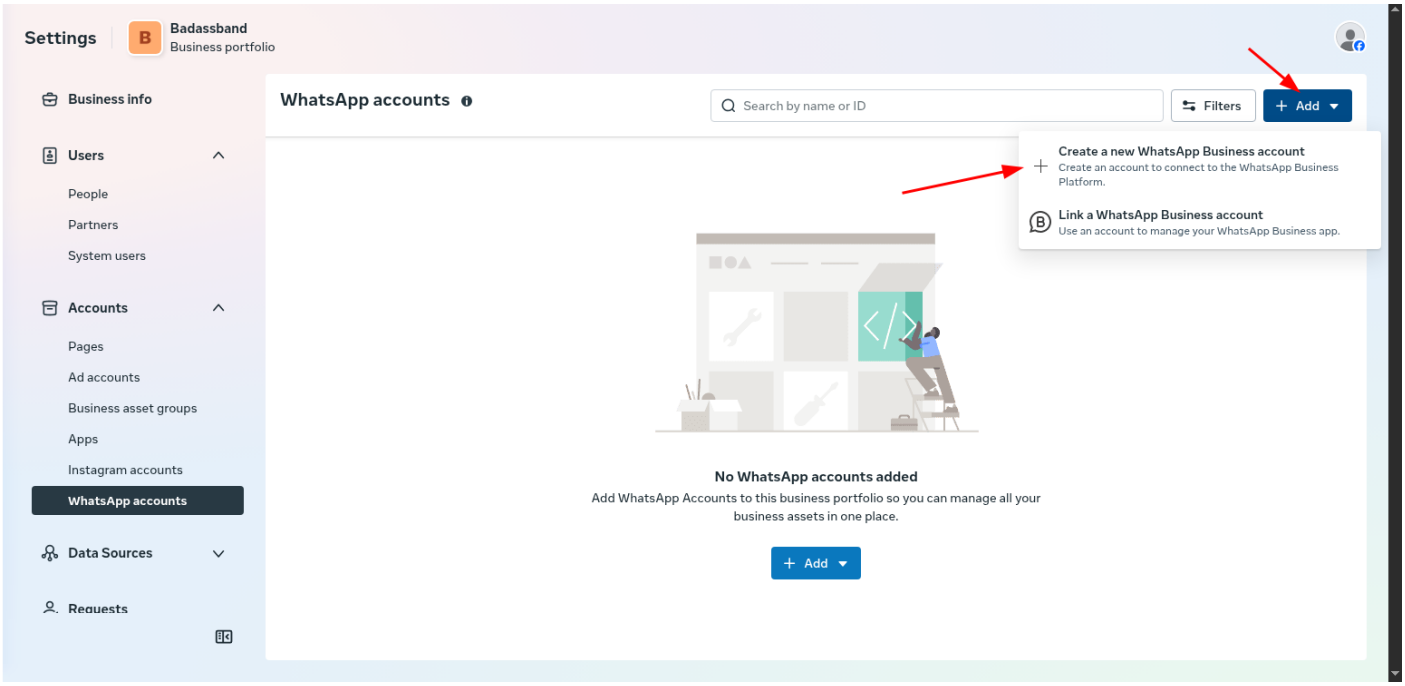
Entrando nas configurações nos deparamos com a pagina de informações do portfólio



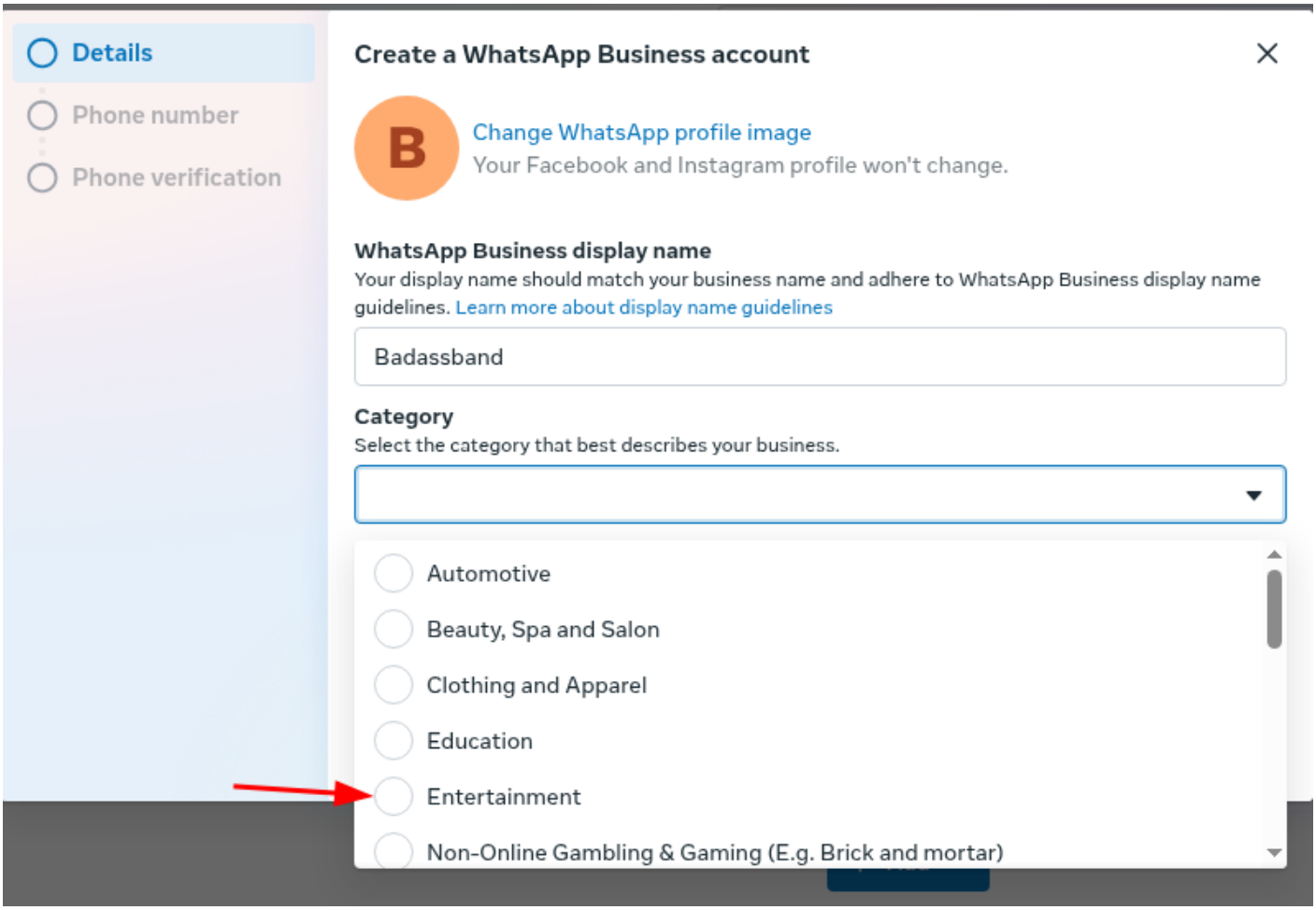
Precisamos agora criar a conta para nosso whatsapp business, caso o cliente já possua uma, precisará deletar a conta pelo app do whatsapp business primeiro a seguir vamos em whatsapp accounts



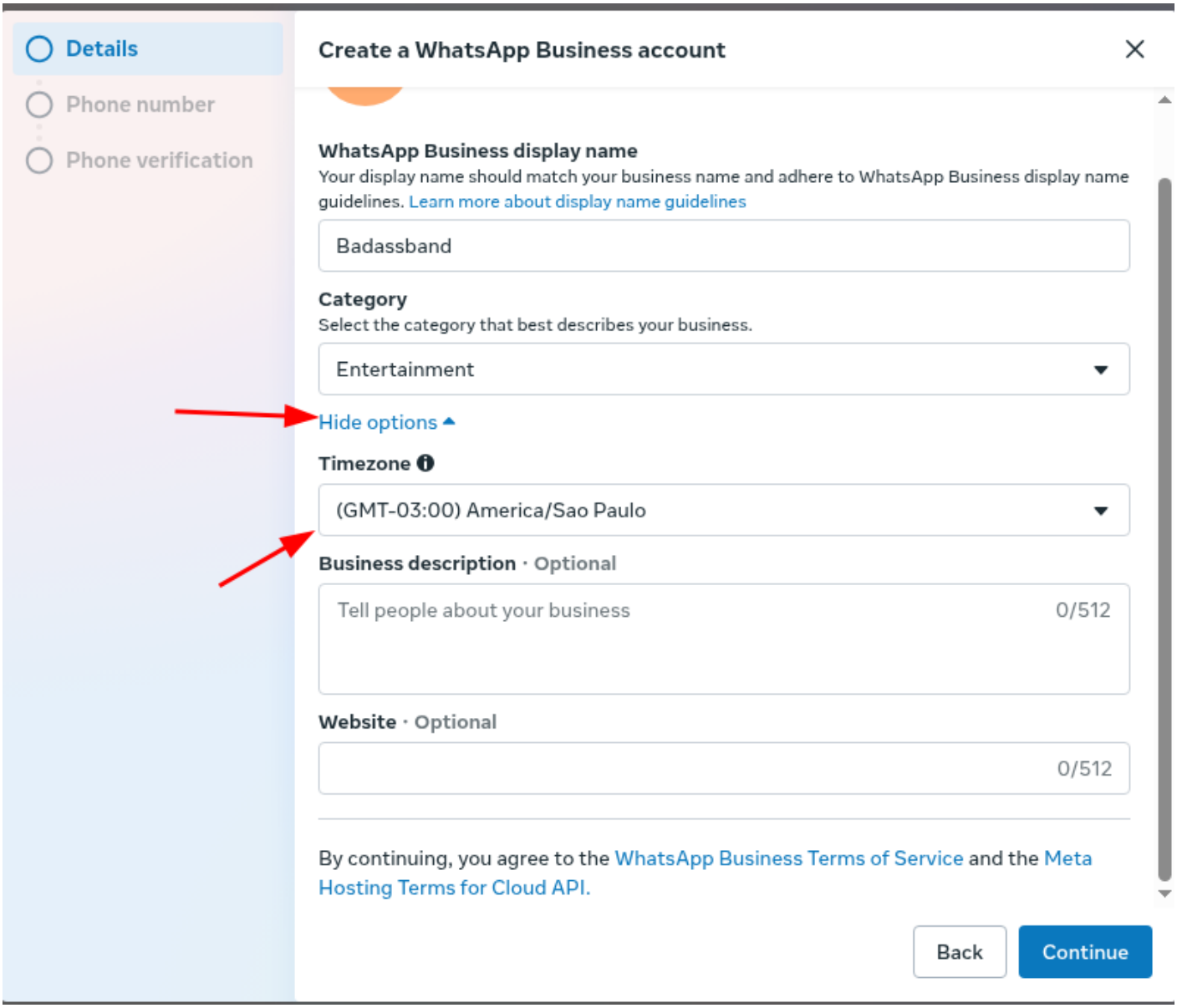
vamos em add > create new whatsapp business account



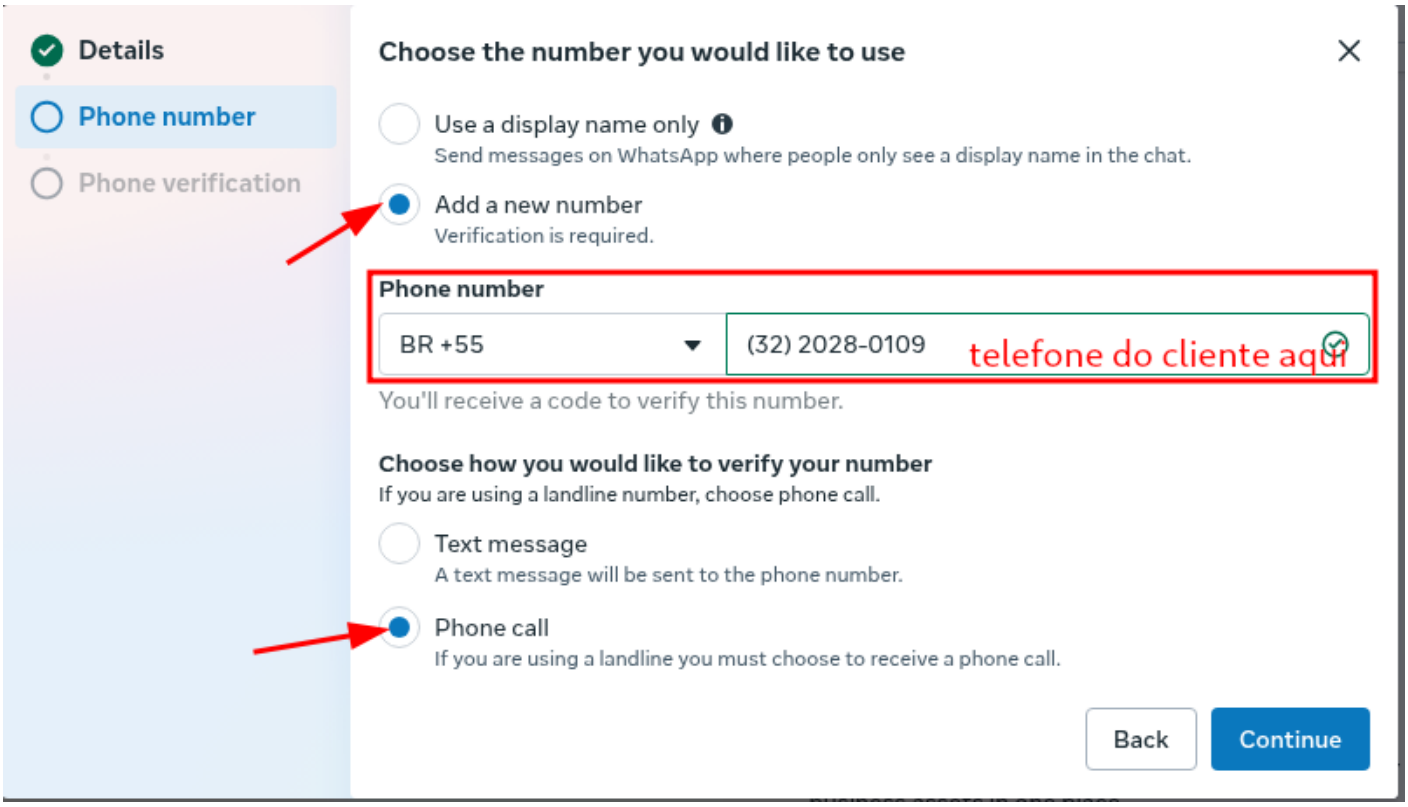
Aqui vamos preencher o nome da conta e selecionar a categoria do negócio, no caso de nossa simulação entretenimento



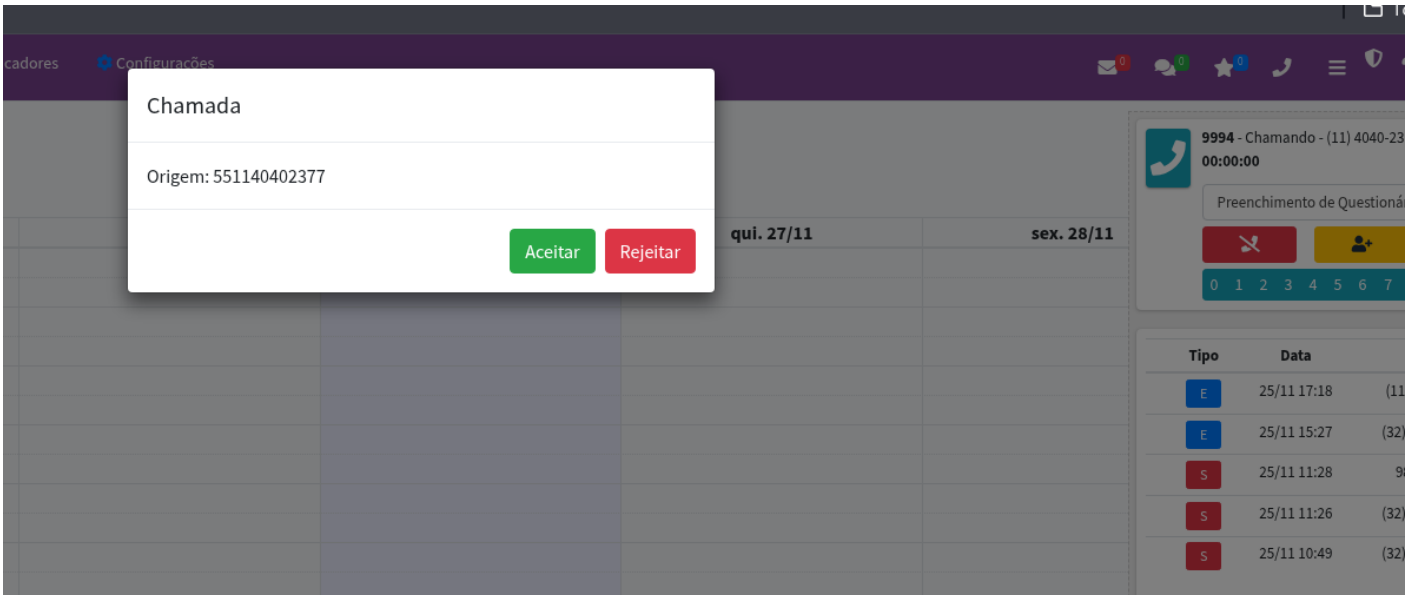
Caso necessite alterar o time zone, venha em show more options e selecione o timezone correto

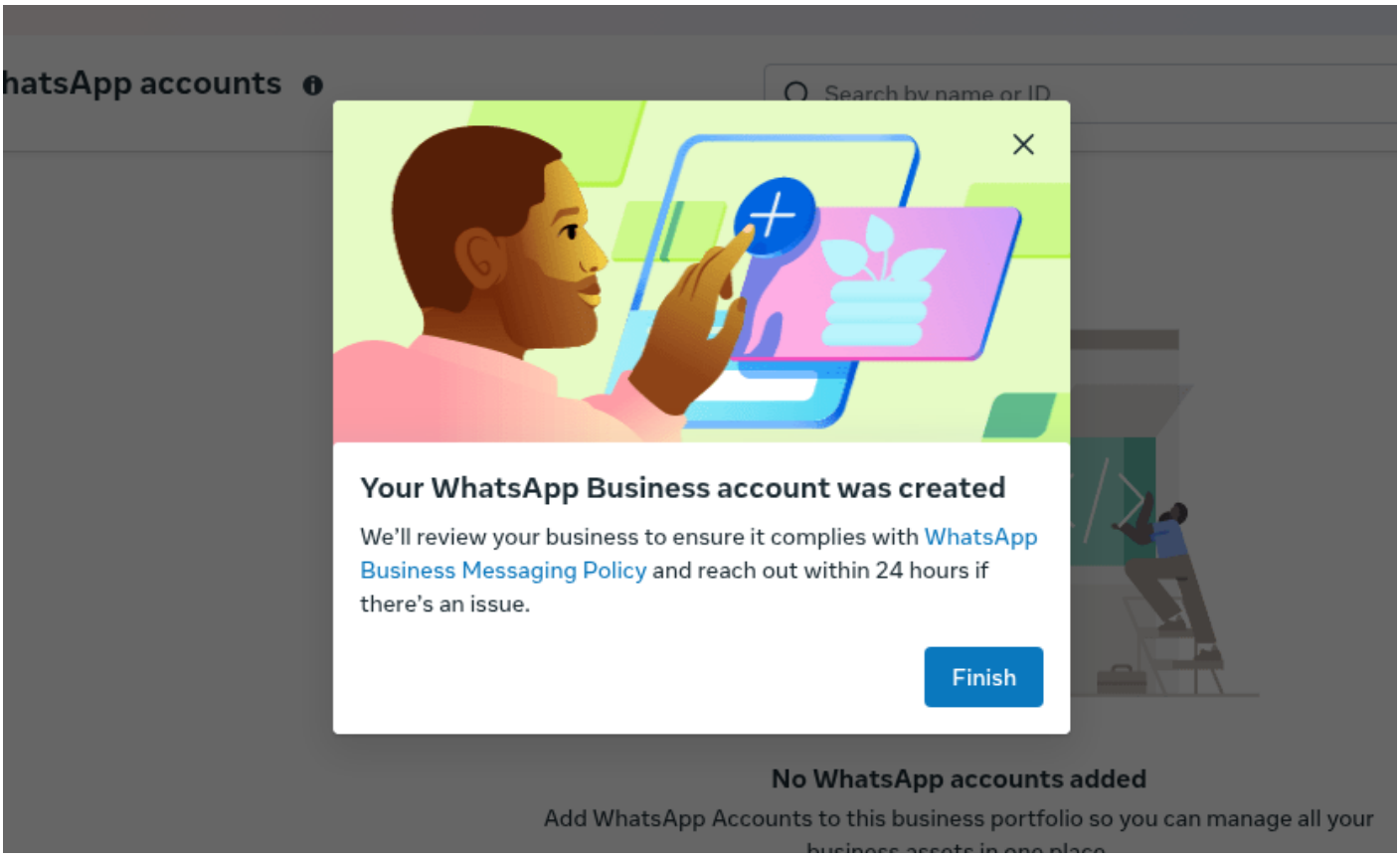


Após isso clique em continue nessa parte iremos adicionar o número do whatsapp que irá receber a API da seguinte forma



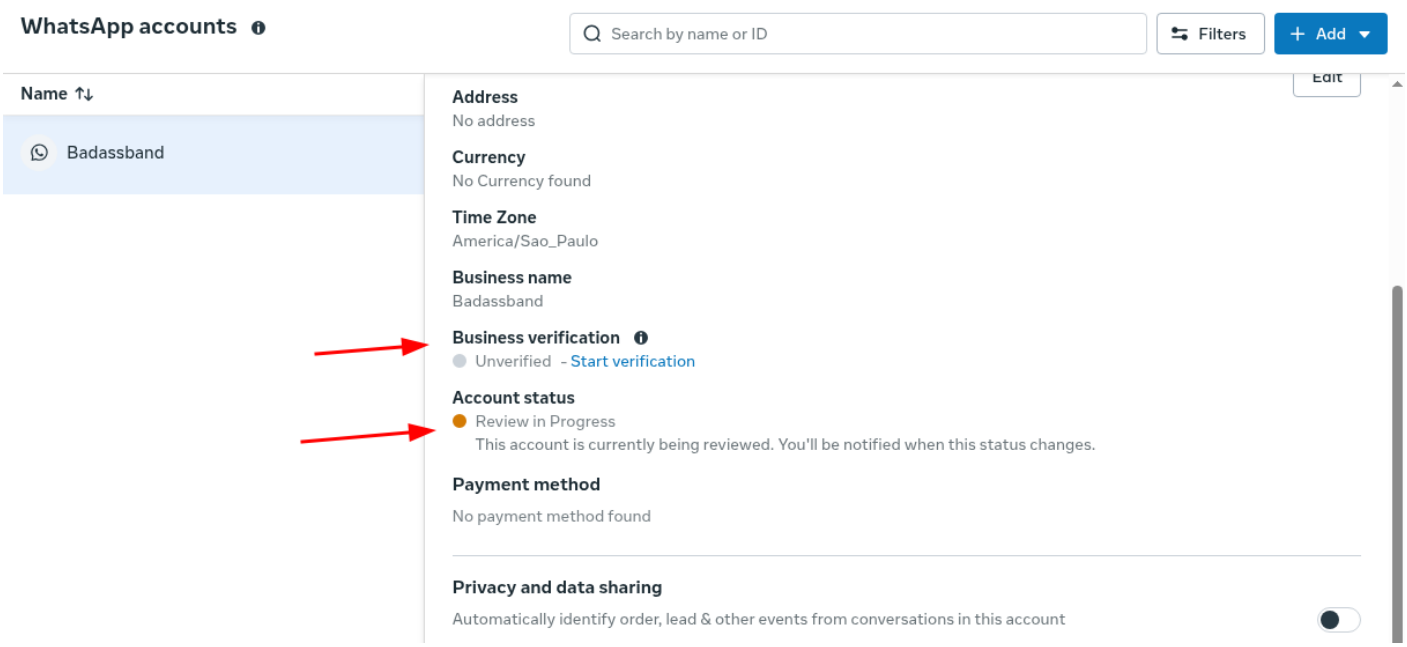
o cliente irá receber a chamada com o codigo para ativação da conta





após digitar o codigo você será redirecionado para a mensagem de confirmação da criação da conta e que estará em analise por até 24 horas

Para termos acesso a API necessitamos estar com o negócio verificado também, ainda na pagina da conta do whatsapp, conseguimos acompanhar o status tanto da conta quanto da verificação do negocio



Security Center

Two-Factor Authentication

Two-factor authentication makes it harder for others to gain access to your business portfolio and take control of your assets. For more information, go to the help center.

Who's required to turn on two-factor authentication?

No one

Add another admin

You're the only business admin. Add another admin to help if you get locked out of your account.

Add

Business Verification

Select your verification use case

Setting up a WhatsApp Business account

Verification for Badassband

To access certain Meta products, your organization must be verified.

Eligible for verification

Start verification

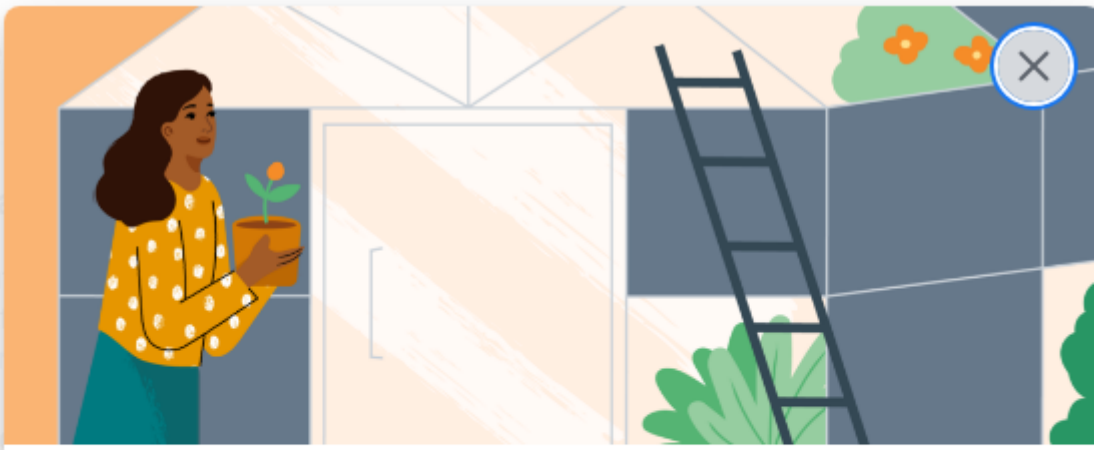
Campaign labels (tags)

Custom campaign labels (tags) help you quickly identify your ad campaigns and better understand the charges on your invoices.

You can show campaign labels when creating ad campaigns, but by default they're hidden. They're always shown in Campaigns list view as tags.

Show campaign labels when creating ad campaigns?

Default



Verify your business

For verification, you'll need to show that your business is real and you have a legitimate connection to it.

How we use your information

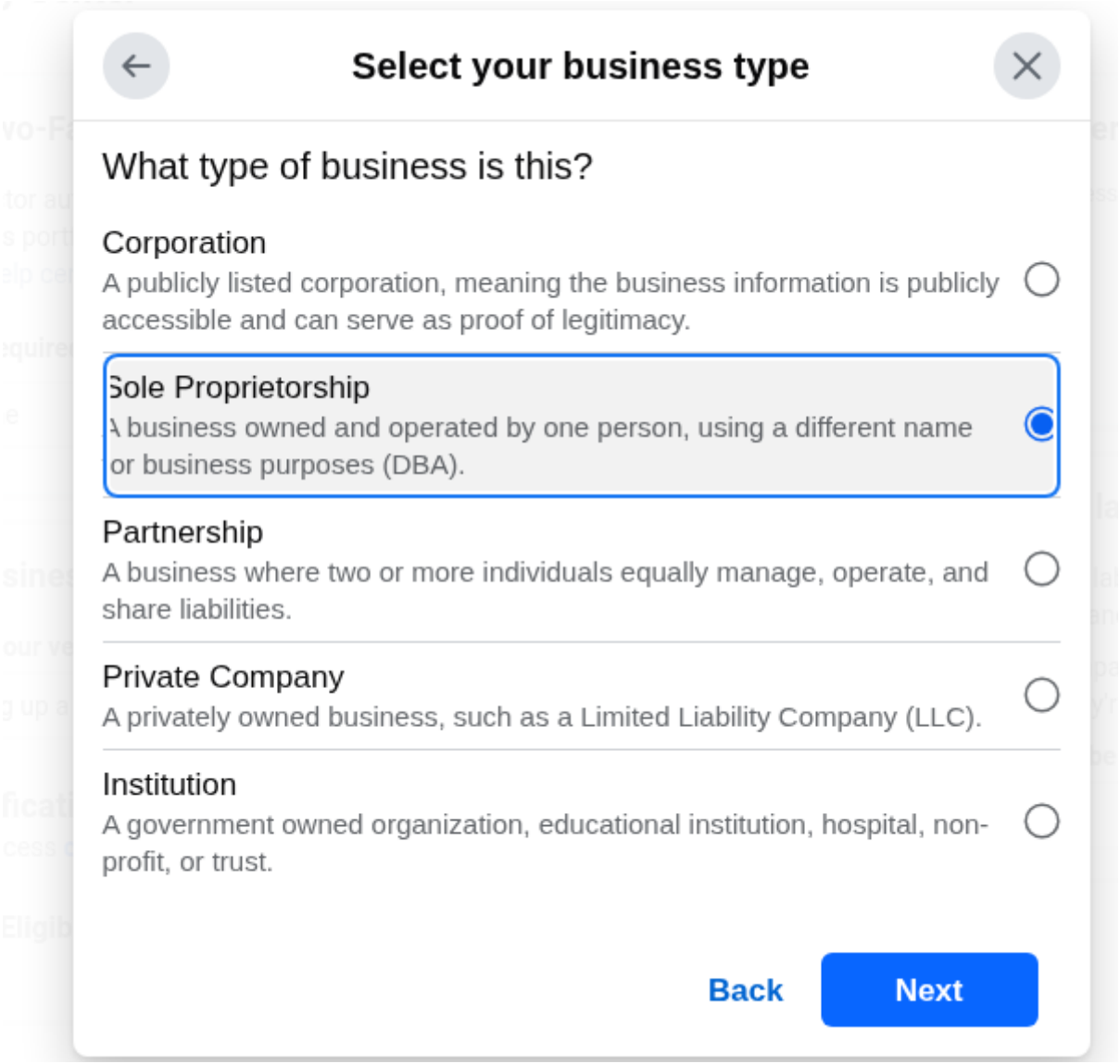
What's involved

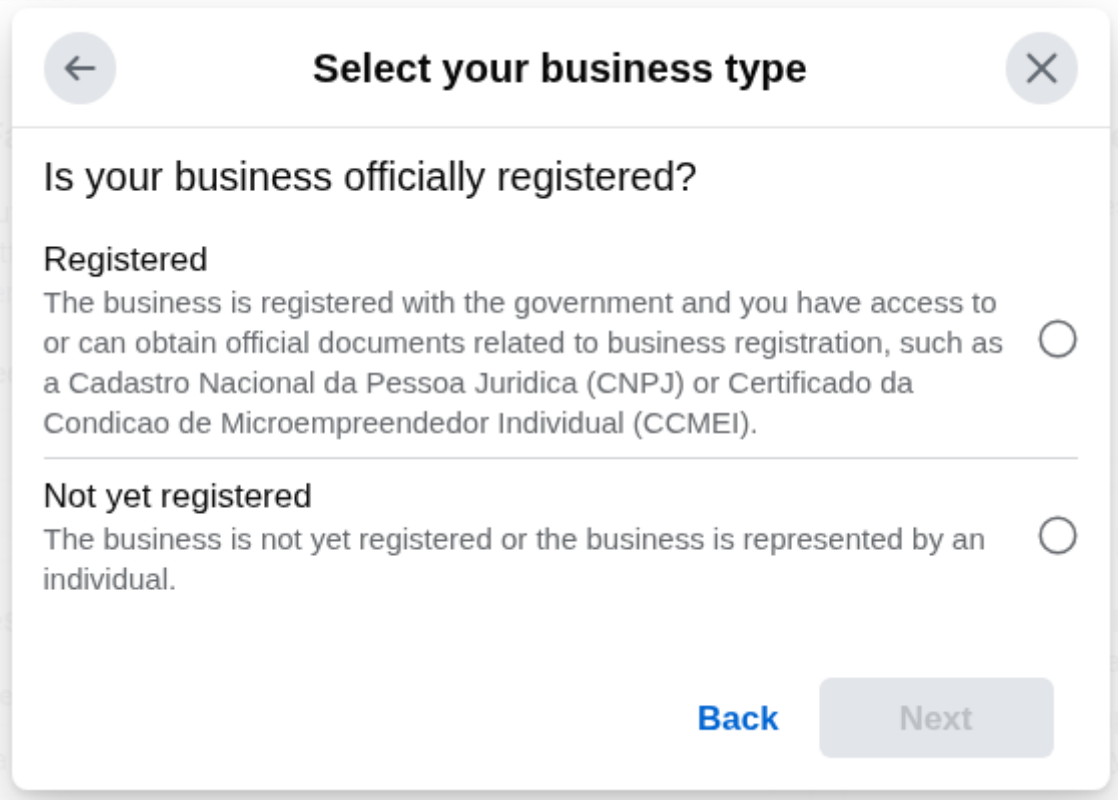
Verify business details
Provide your business name, address, phone number, email and website for verification.

Confirm your connection
Select a way for us to get in touch to confirm your connection to the business.

Upload documents
You may need to upload accepted documents to confirm these details if your business is not found.

Get started


Select your business type
What type of business is this?
Corporation
A publicly listed corporation, meaning the business information is publicly accessible and can serve as proof of legitimacy.
Sole Proprietorship
A business owned and operated by one person, using a different name or business purposes (DBA).
Partnership
A business where two or more individuals equally manage, operate, and share liabilities.
Private Company
A privately owned business, such as a Limited Liability Company (LLC).
Institution
A government owned organization, educational institution, hospital, non-profit, or trust.
Back
Next


Select your business type
Is your business officially registered?
Registered
The business is registered with the government and you have access to or can obtain official documents related to business registration, such as a Cadastro Nacional da Pessoa Juridica (CNPJ) or Certificado da Condicao de Microempreendedor Individual (CCMEI).
Not yet registered
The business is not yet registered or the business is represented by an individual.
Back
Next

Add business details

We'll use these details to look up an official record of your business to confirm that it's real. If there's no match, you can upload documents to verify this information.

Business details

Business Tax ID/Registration Number

We recommend searching with your CNPJ/ NIRE/ IE/ IM. This can help return the most accurate results.

Business name

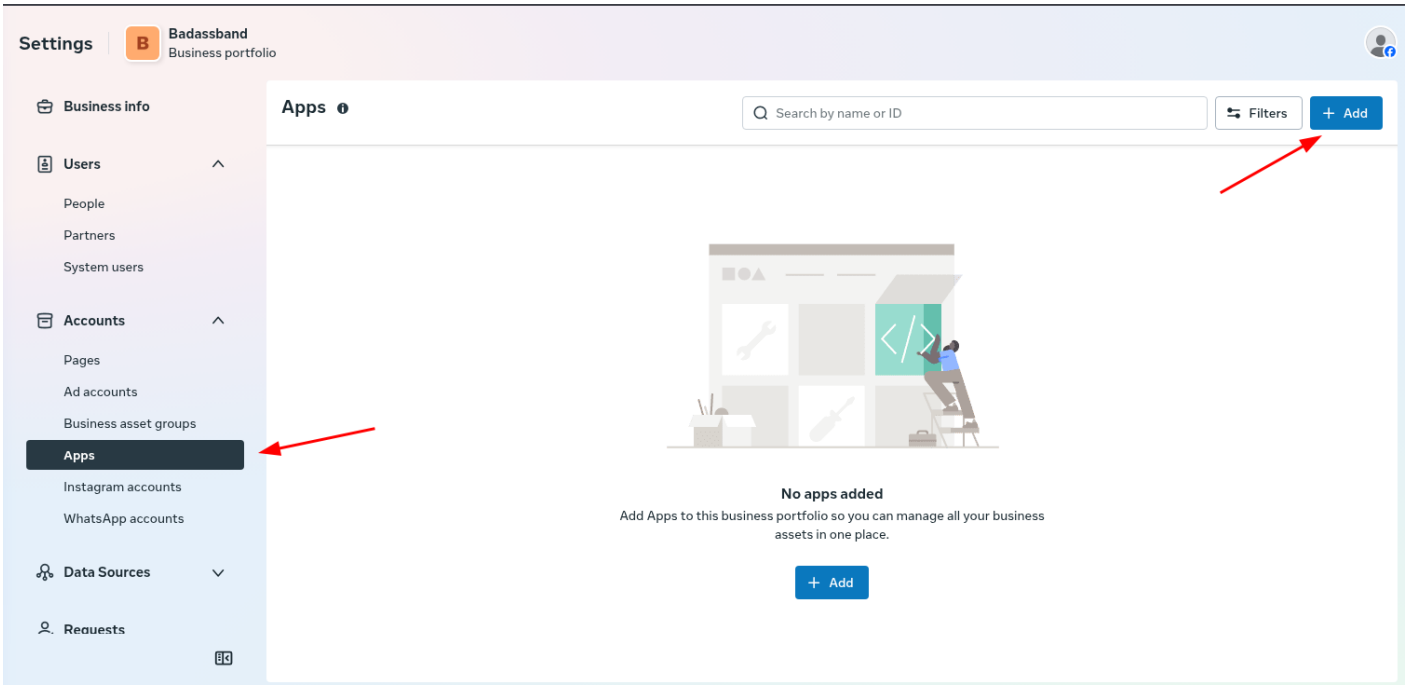
Add your organization name as it appears on **accepted documents.**

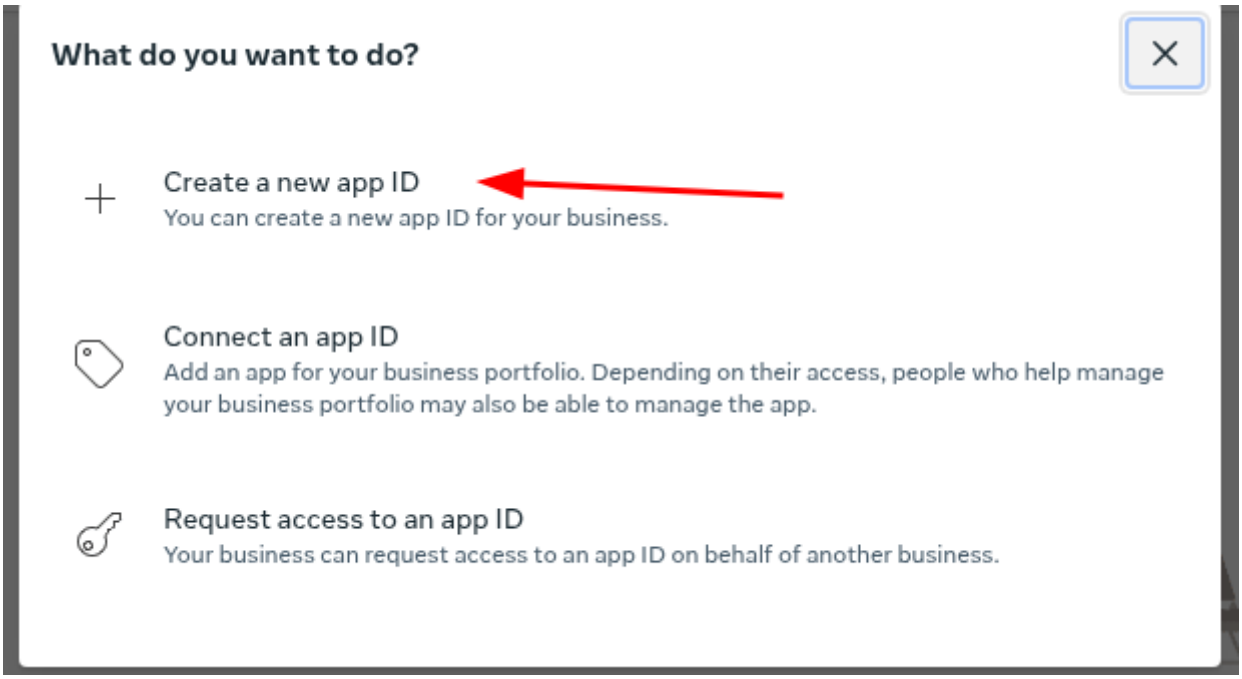
Alternative business name (optional)

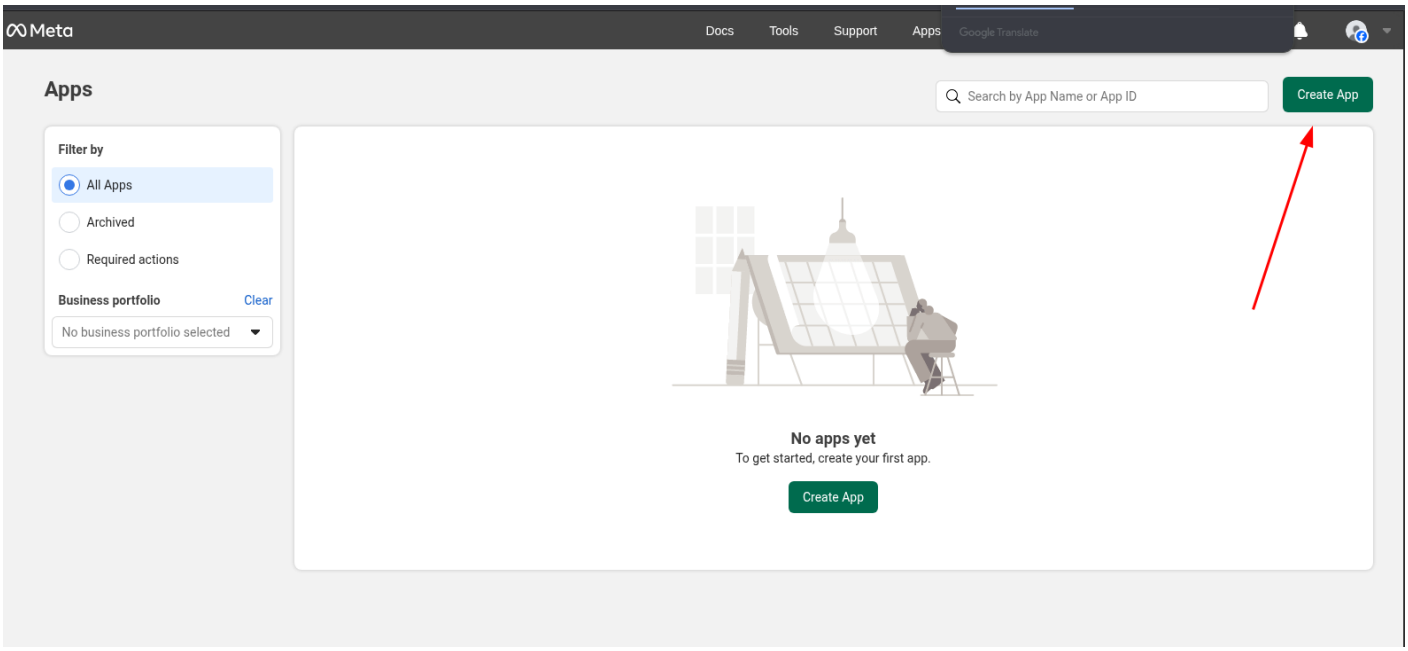
This could be the name with which your business generally presents to the public (e.g. a trade name)

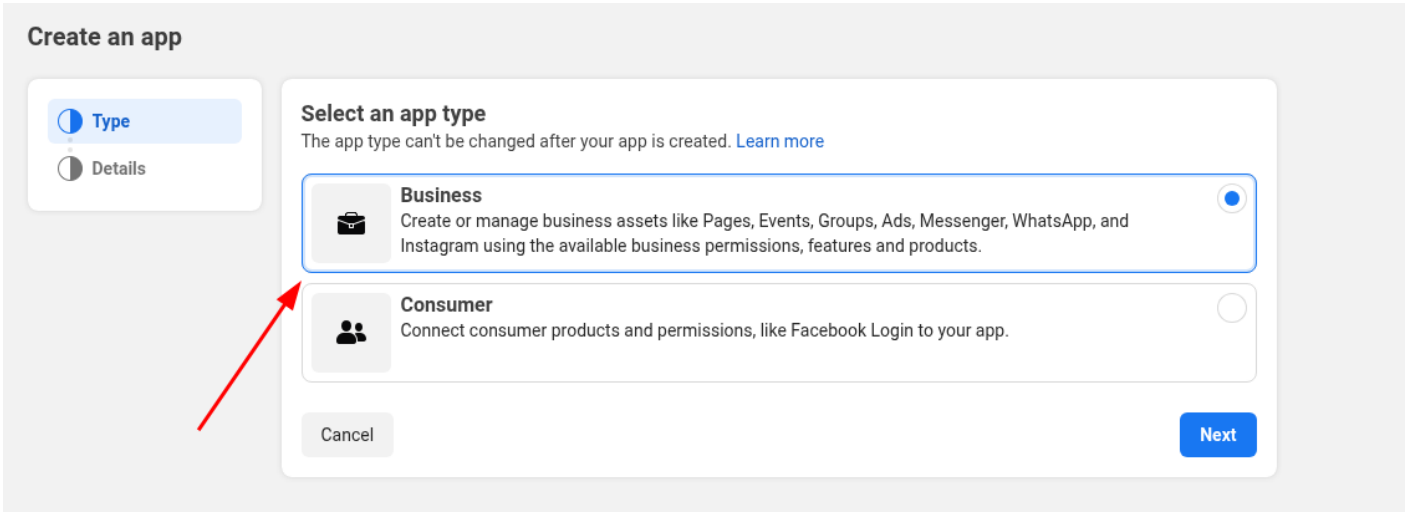
How we use your information

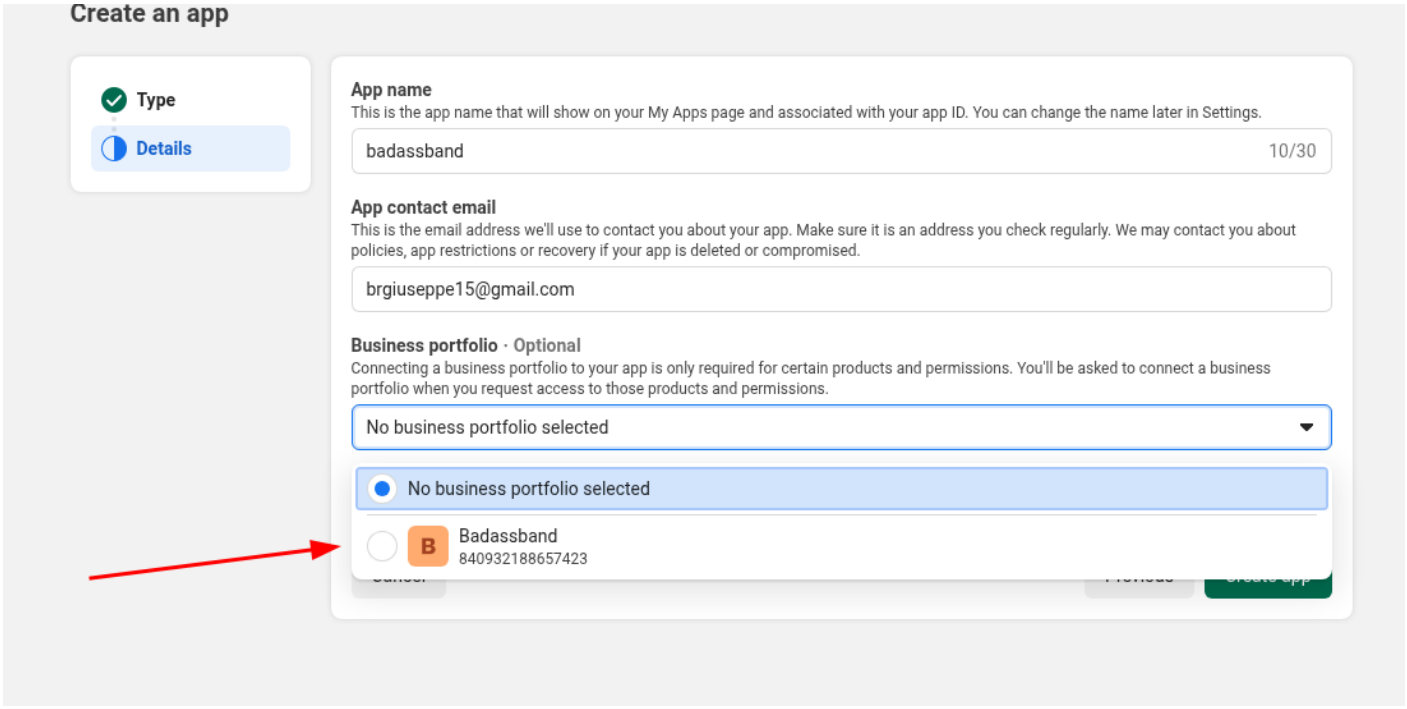
Back | Next

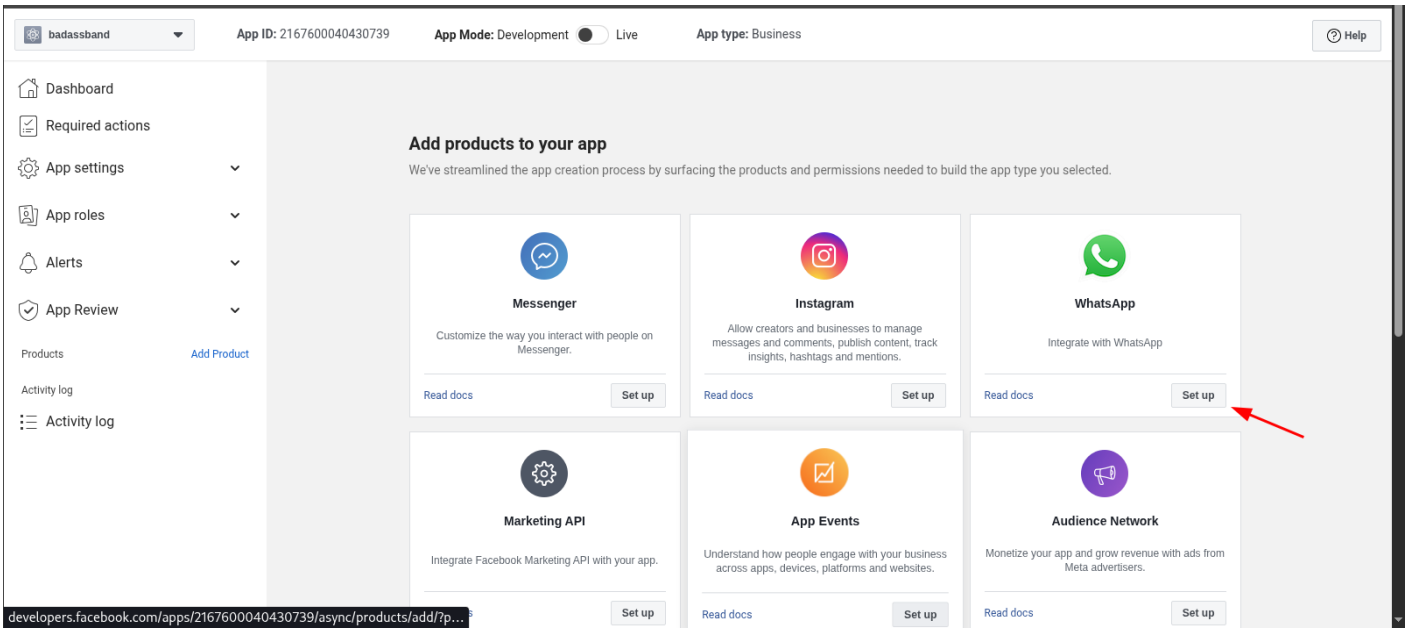



What do you want to do?
Create a new app ID
You can create a new app ID for your business.
Connect an app ID
Add an app for your business portfolio. Depending on their access, people who help manage your business portfolio may also be able to manage the app.
Request access to an app ID
Your business can request access to an app ID on behalf of another business.


Meta
Docs
Tools
Support
Apps
Google Translate
Apps
Search by App Name or App ID
Create App
Filter by
All Apps
Archived
Required actions
Business portfolio
Clear
No business portfolio selected
No apps yet
To get started, create your first app.
Create App


Create an app
Type
Details
Select an app type
The app type can't be changed after your app is created. Learn more
Business
Create or manage business assets like Pages, Events, Groups, Ads, Messenger, WhatsApp, and Instagram using the available business permissions, features and products.
Consumer
Connect consumer products and permissions, like Facebook Login to your app.
Cancel
Next





ACEITE OS TERMOS

Accept WhatsApp Business Platform Terms of Service

Accept the Facebook Terms for WhatsApp Business and the Meta Hosting Terms for Cloud API for Cloud API to access CAPI.

Accept Terms of Service



WhatsApp Business Platform

Select a business portfolio

Badassband

You will receive a WhatsApp test phone number to send messages to a maximum of 5 phone numbers.

By continuing, you agree to the Facebook Terms for WhatsApp Business and the Meta Hosting Terms for Cloud API.

Review government and political use restrictions.

Quickstart

Welcome to the WhatsApp Business Platform

Send and receive messages to and from customers using cloud-based servers owned by Meta to host the WhatsApp Business API client.

API Setup

Get set up on the Cloud API by adding a phone number and sending your first message.

Start using the API

Scale your business

Become a Tech Provider

Start the process to onboard your own customers using the WhatsApp Business Platform. About onboarding as a Tech Provider.

Start onboarding

Improve ROI with marketing messages with optimizations

Sending marketing messages with optimizations through Marketing Messages API for WhatsApp delivers improved performance compared to non-optimized messages.

Get started

WhatsApp Business

Account information

See alerts, insights and more for your WhatsApp account.

View account information

Message templates

Create and update templates and explore sample templates.

Manage message templates

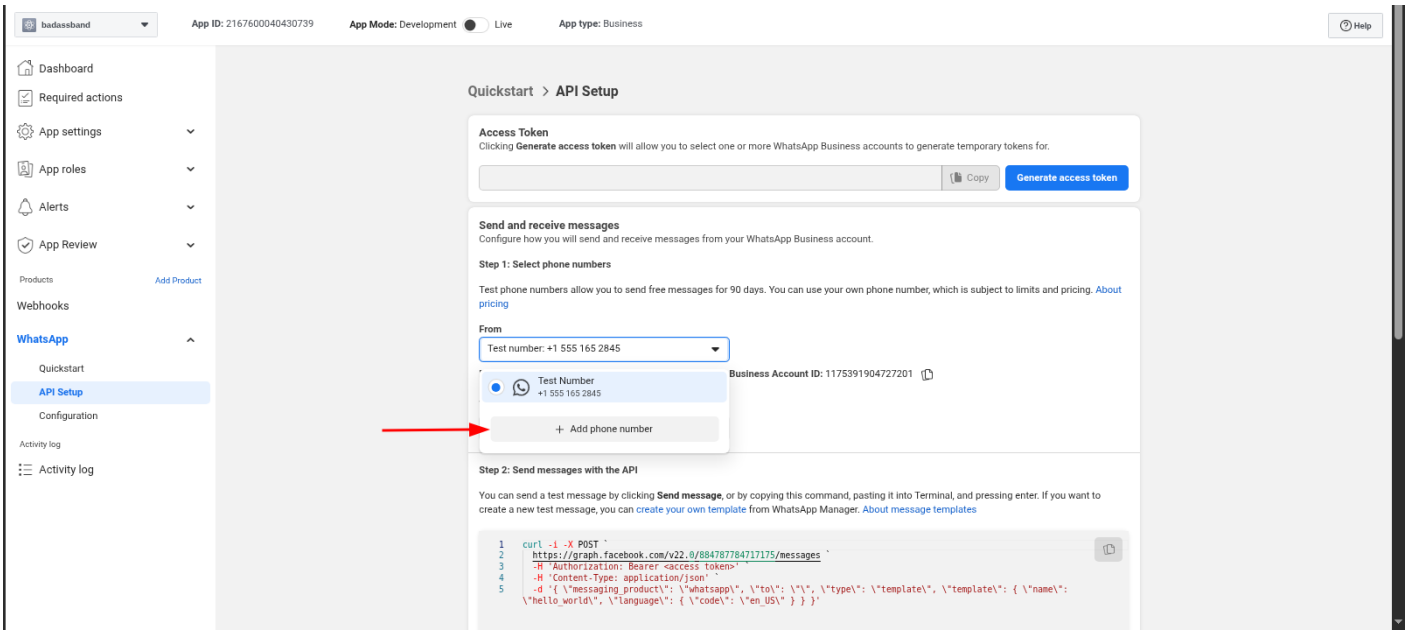
WhatsApp Flows

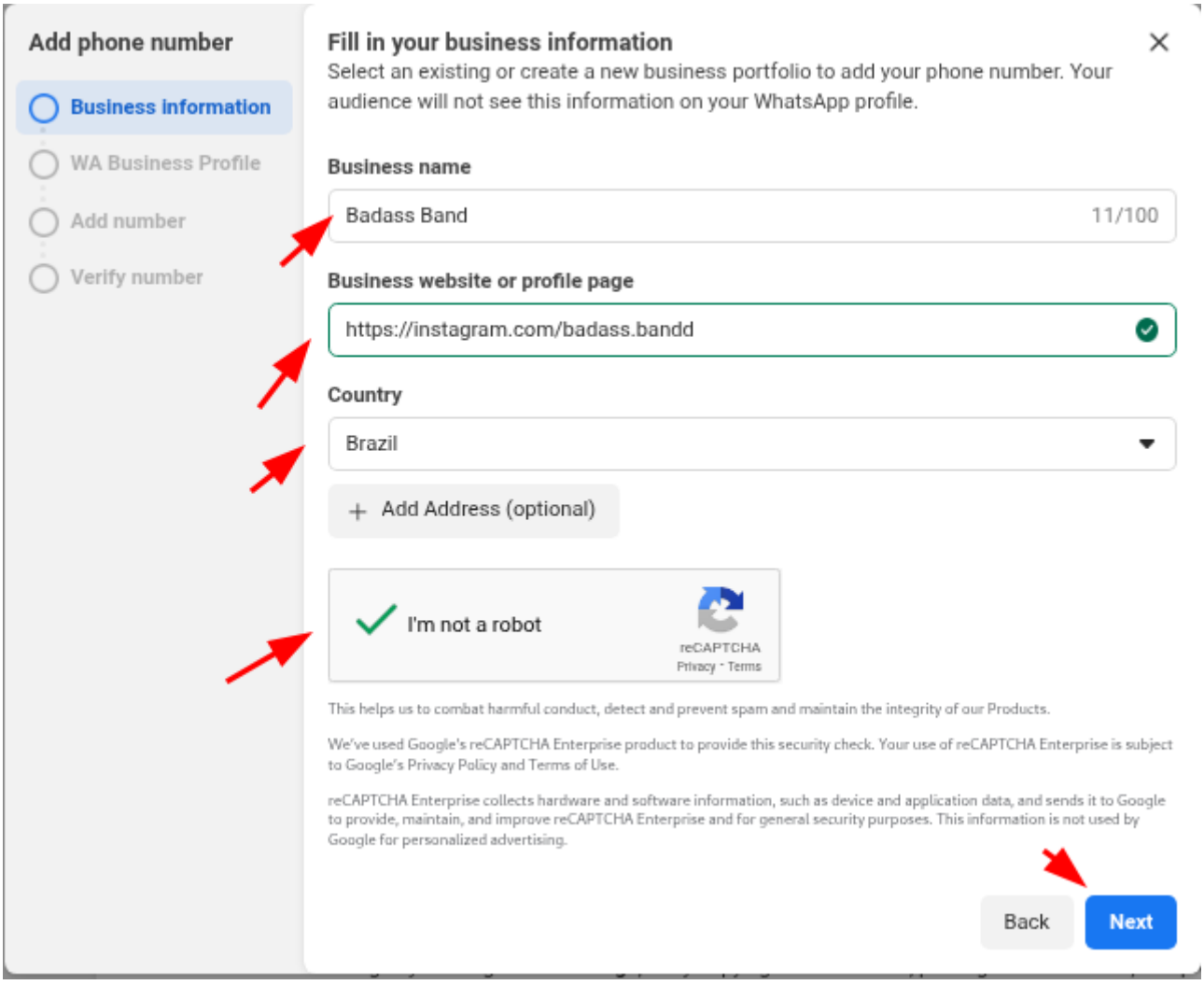
Edit and preview your Flows.

Manage Flows

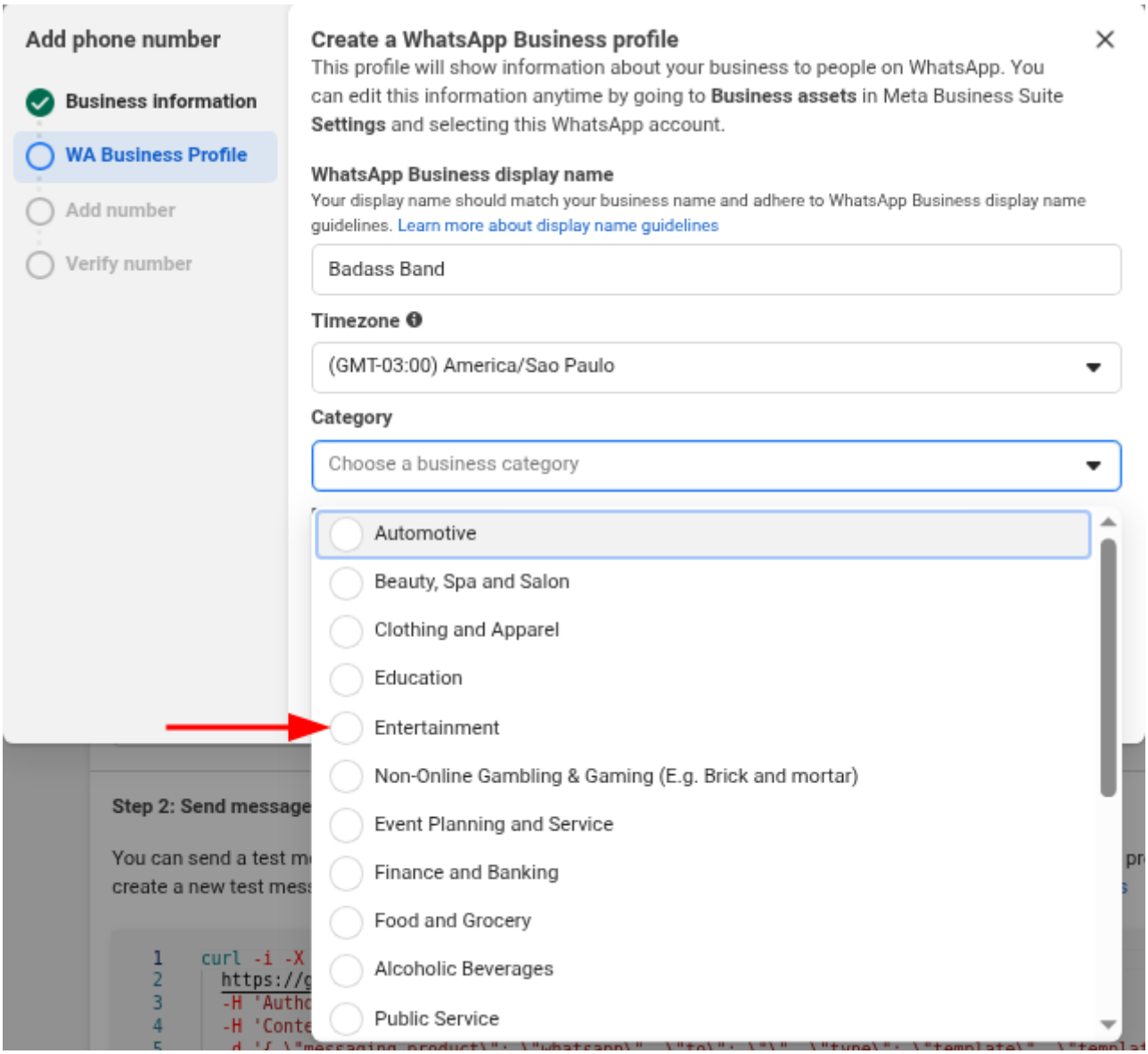
Phone numbers

Manage your phone numbers. See status and quality rating.

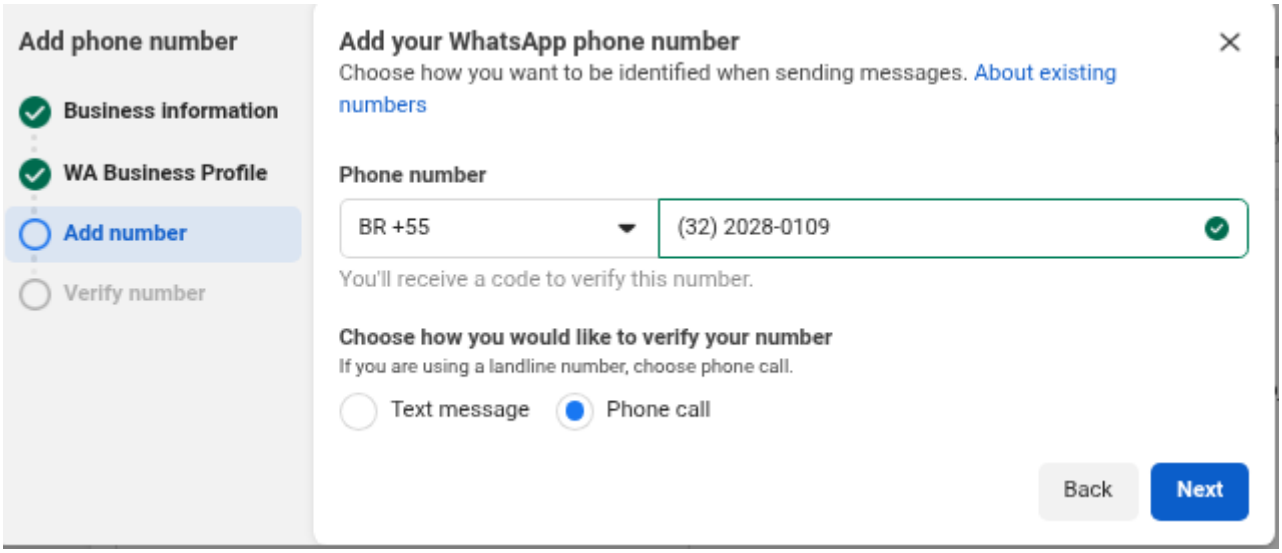




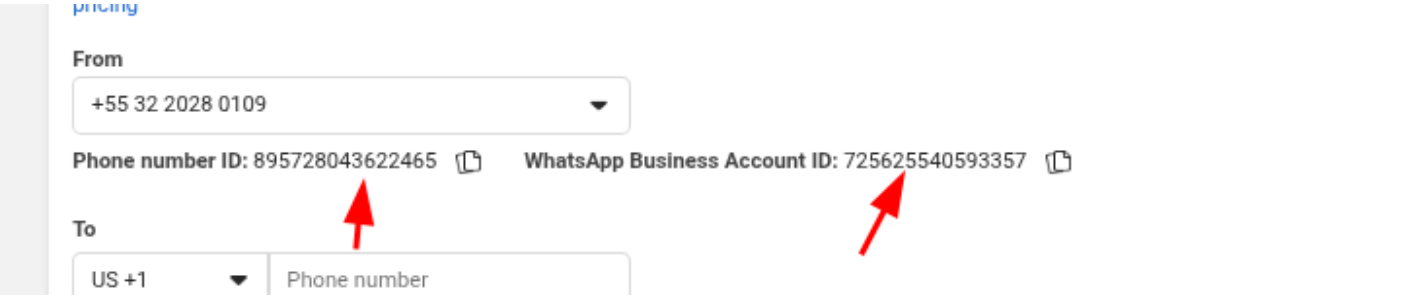
Selecione o segmento correto do cliente:



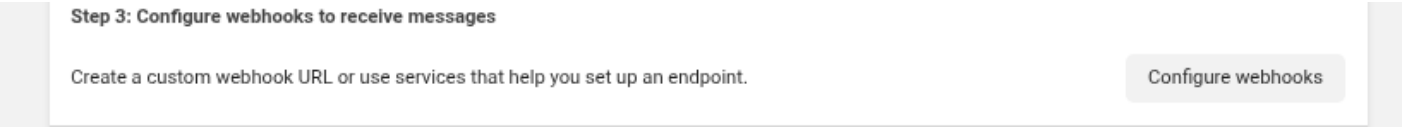
adicione o numero novamente



Guarde essas informações



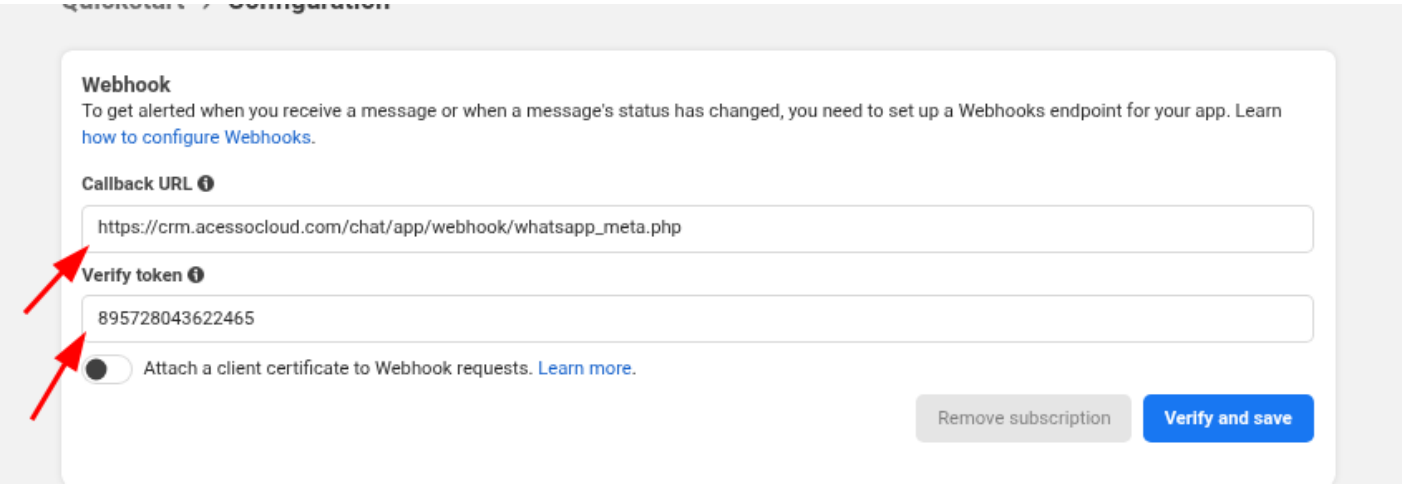
Agora vamos configurar o webhook:



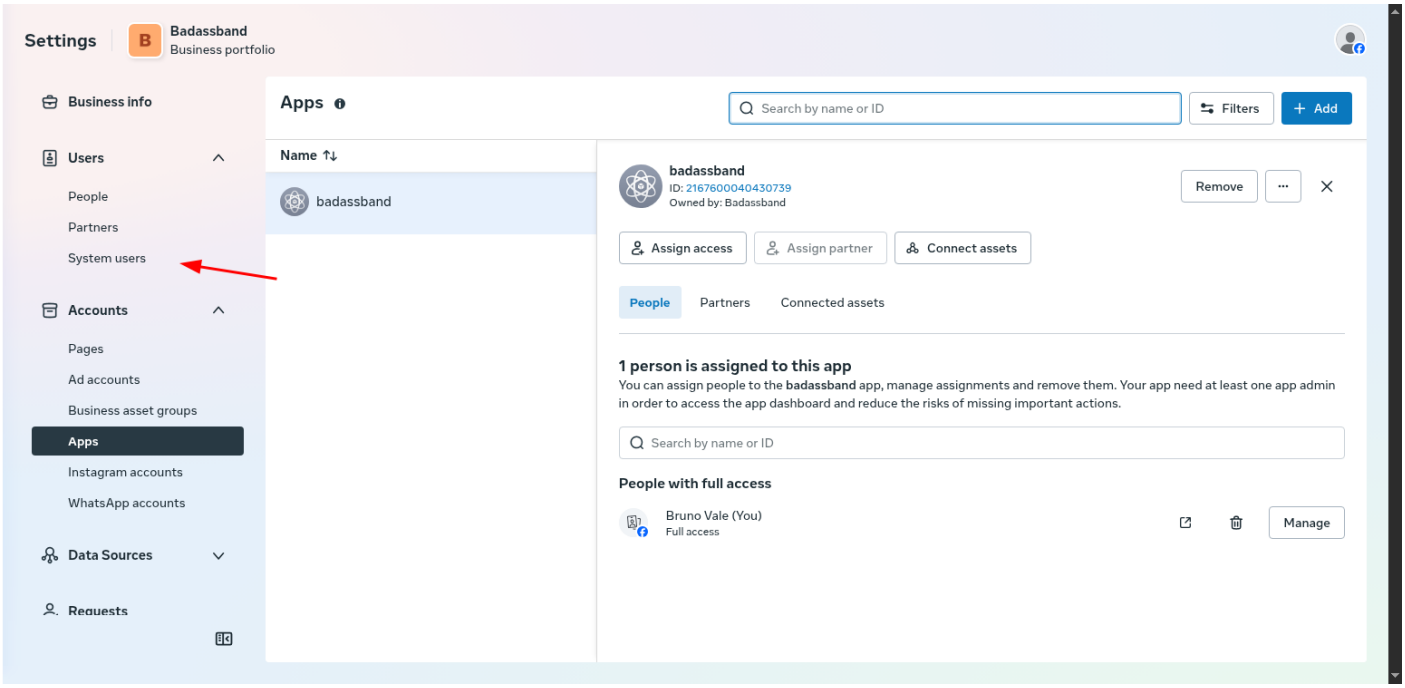
No link do webhook deve ser colocar

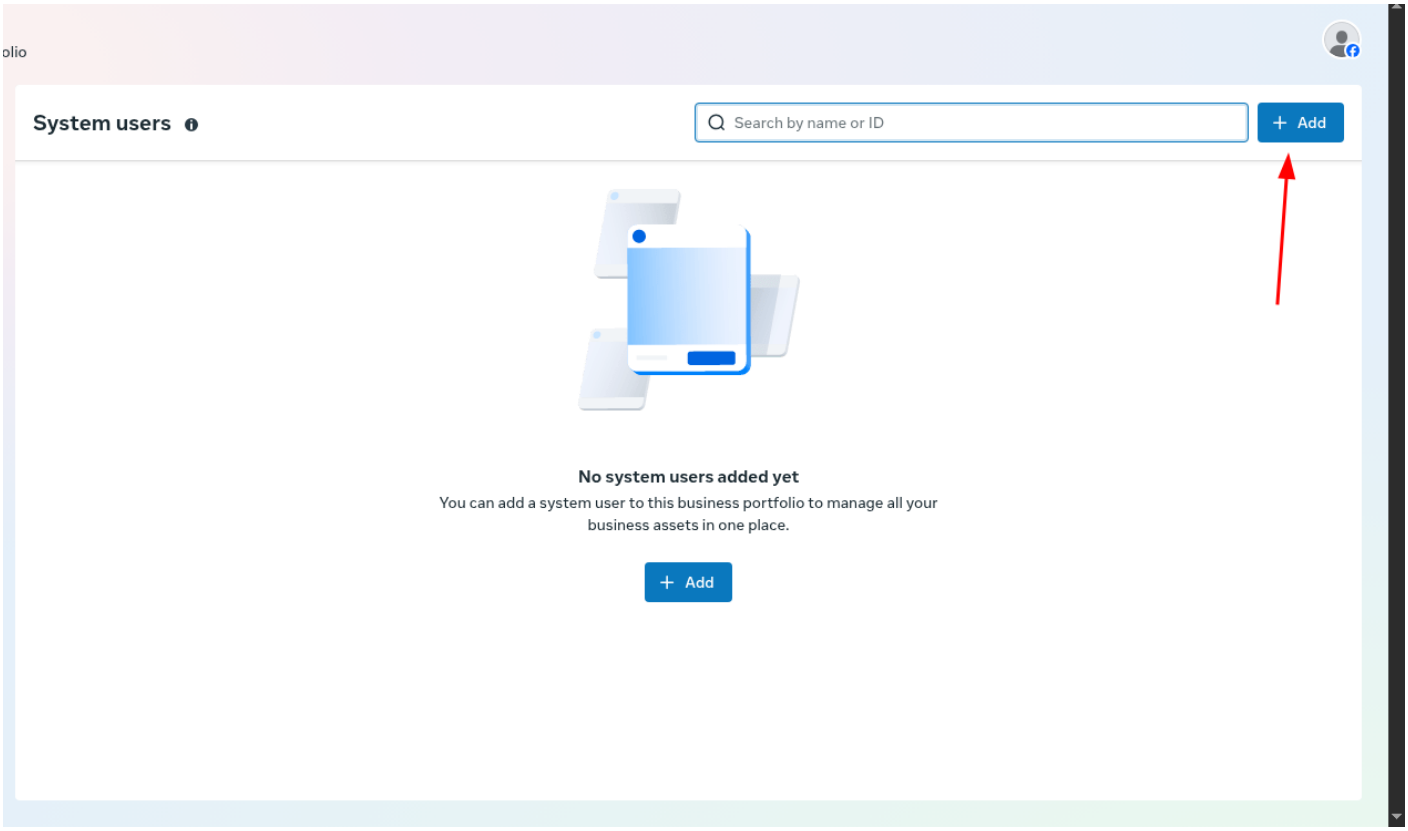
https://dnsdocliente.com/chat/app/webhook/whatsapp_meta.php

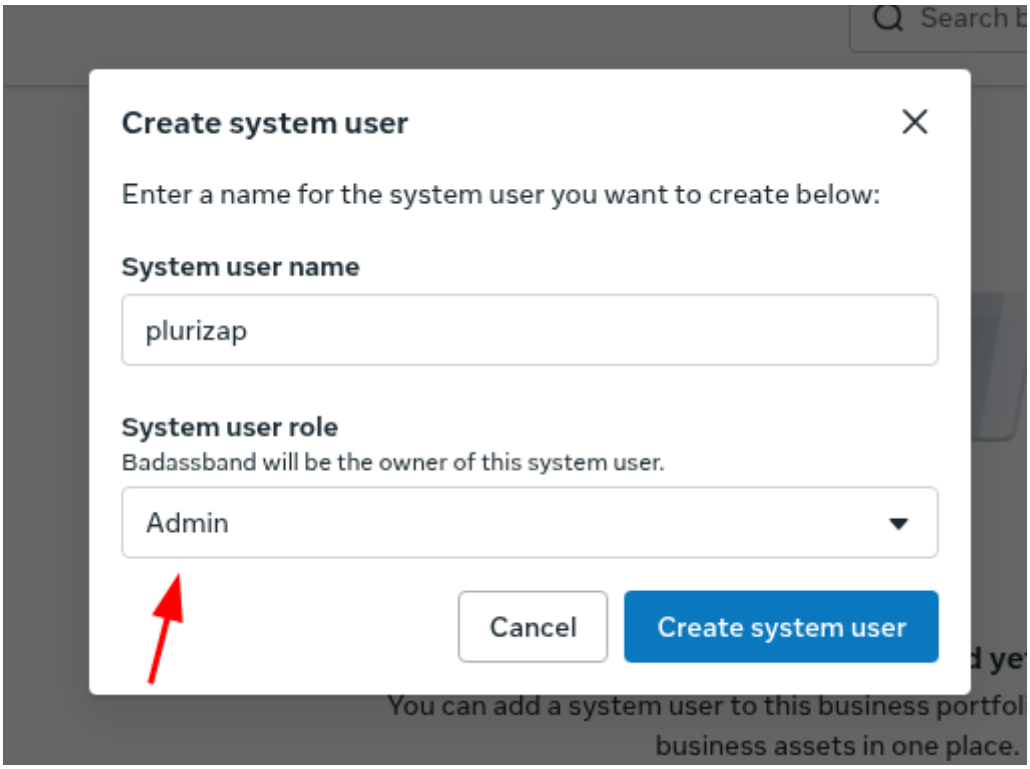
E no token o ID de telefone salvo anteriormente



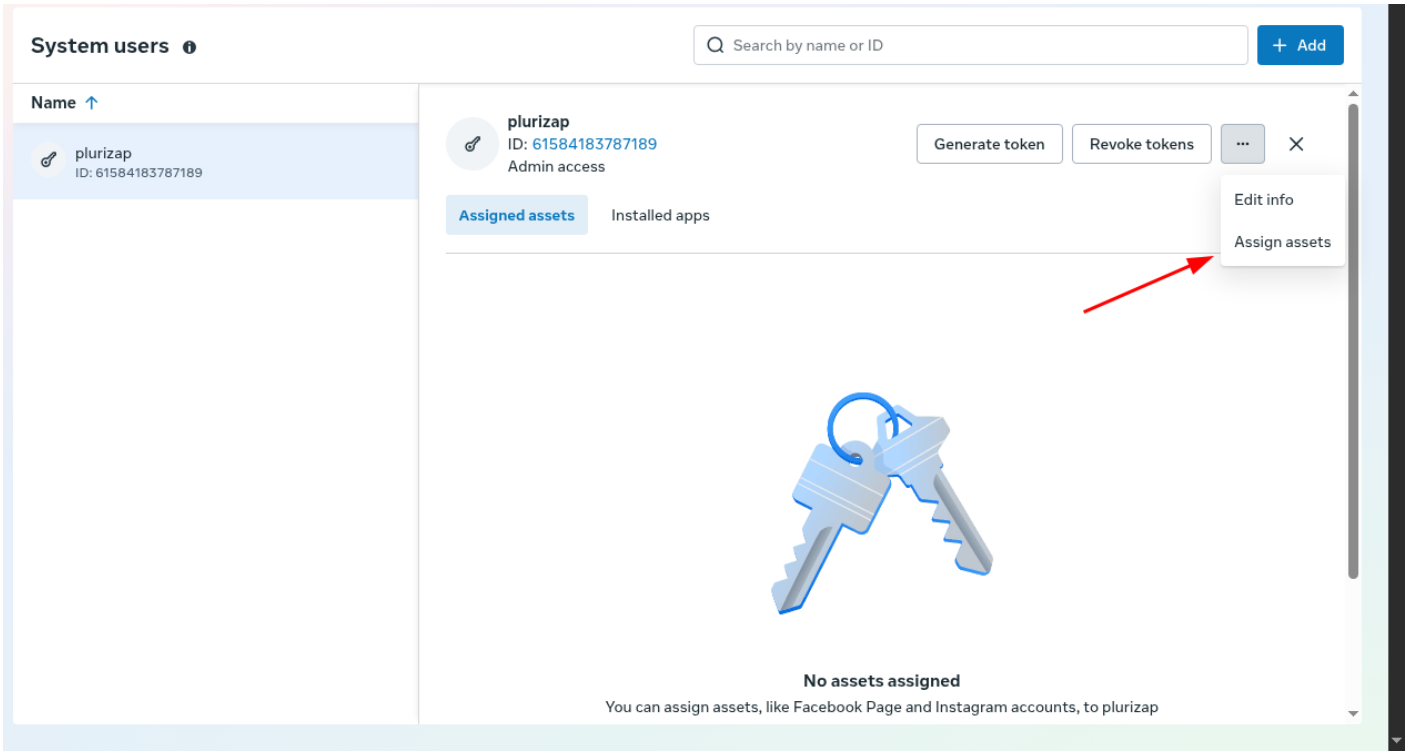
Após precisamos criar o usuário administrativo no business facebook para gerarmos o token permanente

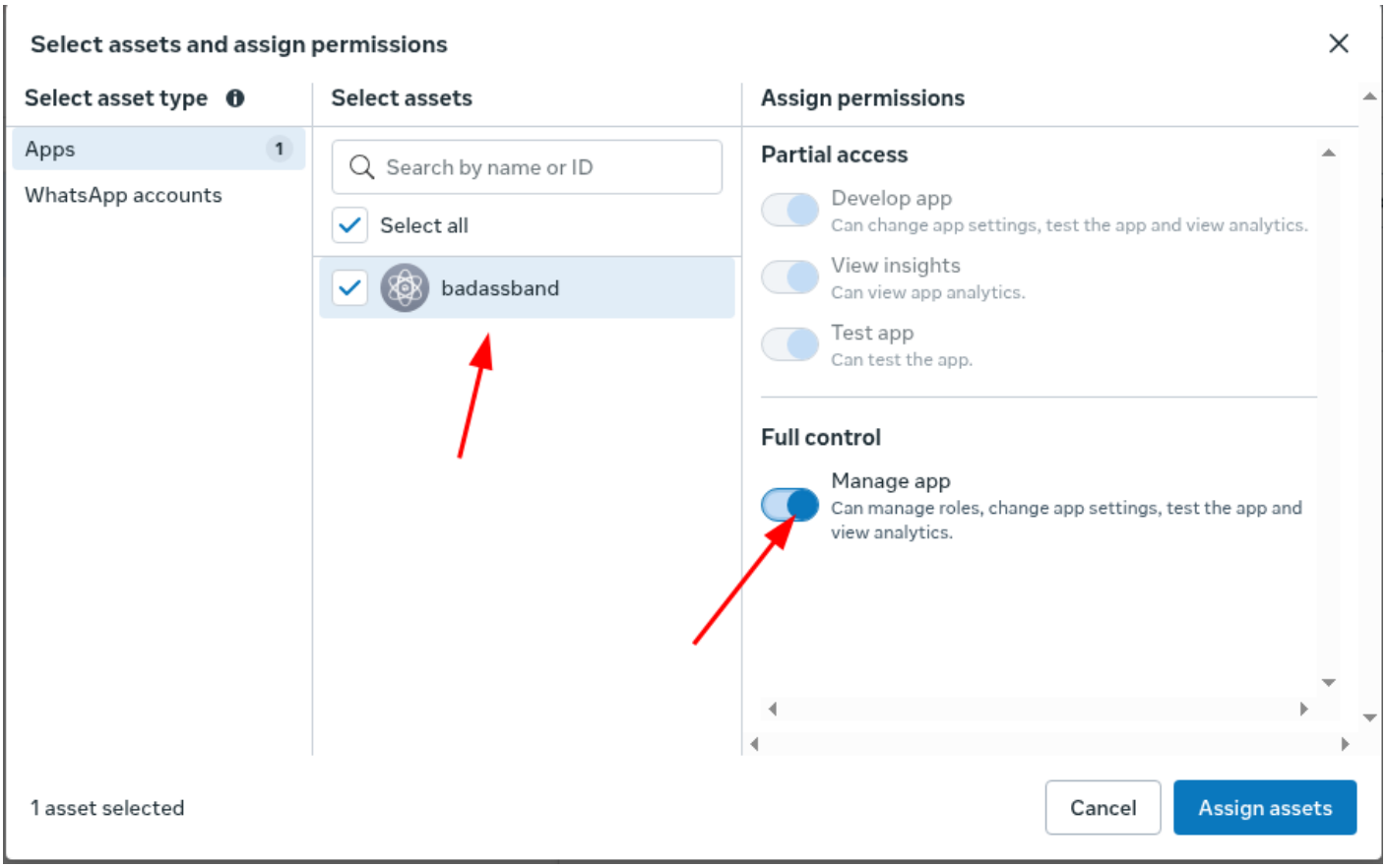

Settings
Badassband
Business portfolio
Business info
Users
People
Partners
System users
Accounts
Pages
Ad accounts
Business asset groups
Apps
Instagram accounts
WhatsApp accounts
Data Sources
Requests
Apps
Search by name or ID
Filters
Add
Name
badassband
badassband
ID: 2167600040430739
Owned by: Badassband
Remove
Assign access
Assign partner
Connect assets
People
Partners
Connected assets
1 person is assigned to this app
You can assign people to the badassband app, manage assignments and remove them. Your app need at least one app admin in order to access the app dashboard and reduce the risks of missing important actions.
Search by name or ID
People with full access
Bruno Vale (You)
Full access
Manage

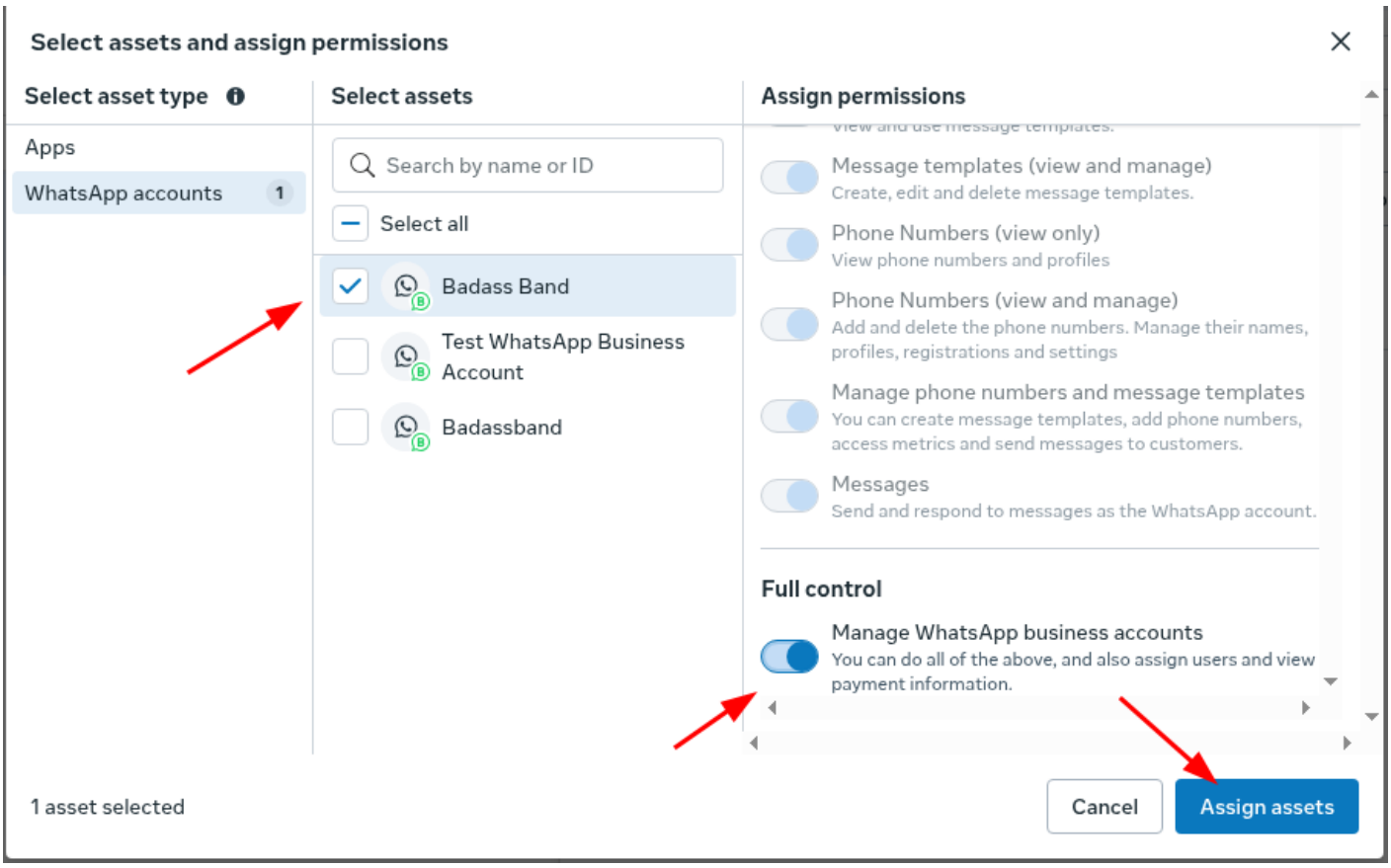

olio
System users
Search by name or ID
Add
No system users added yet
You can add a system user to this business portfolio to manage all your business assets in one place.
Add



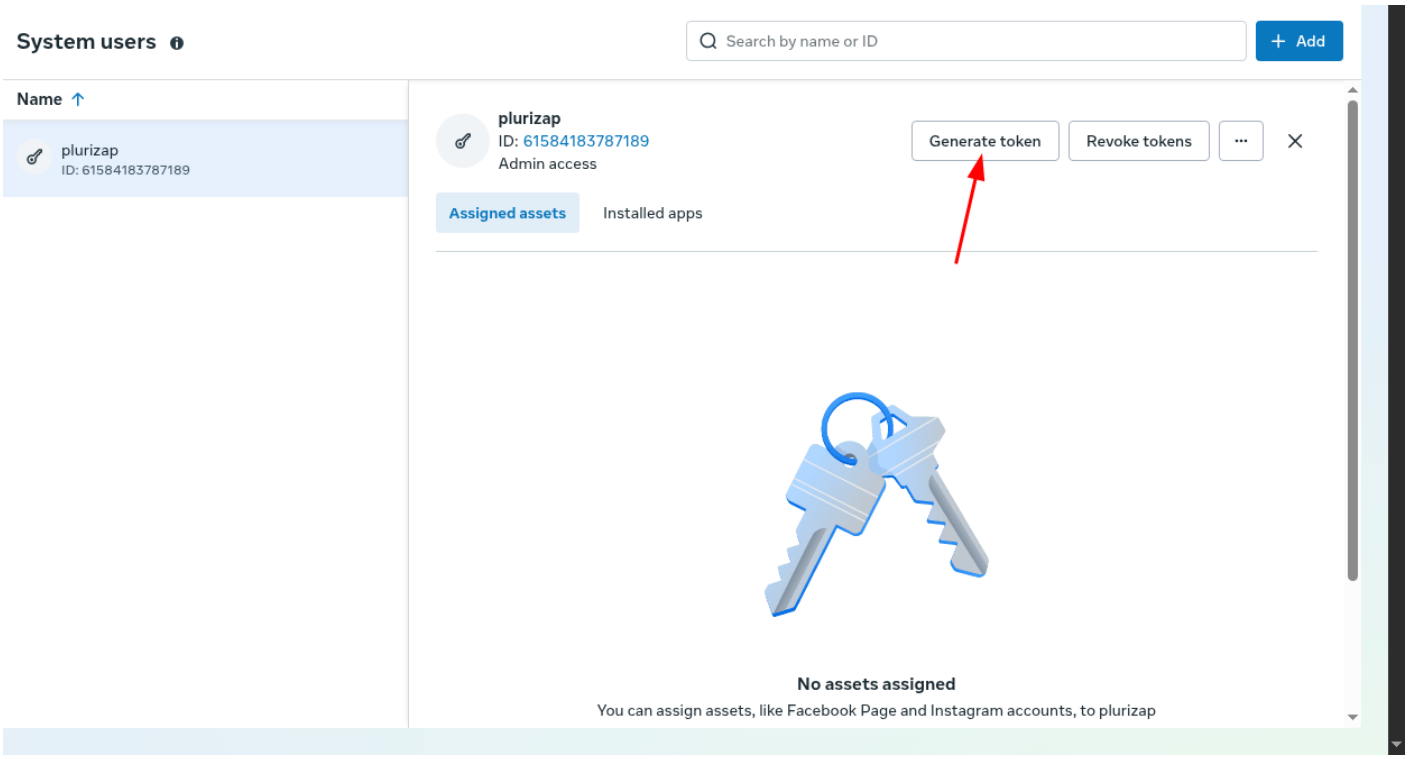
Agora precisamos vincular o app que está com o numero cadastrado a esse usuário

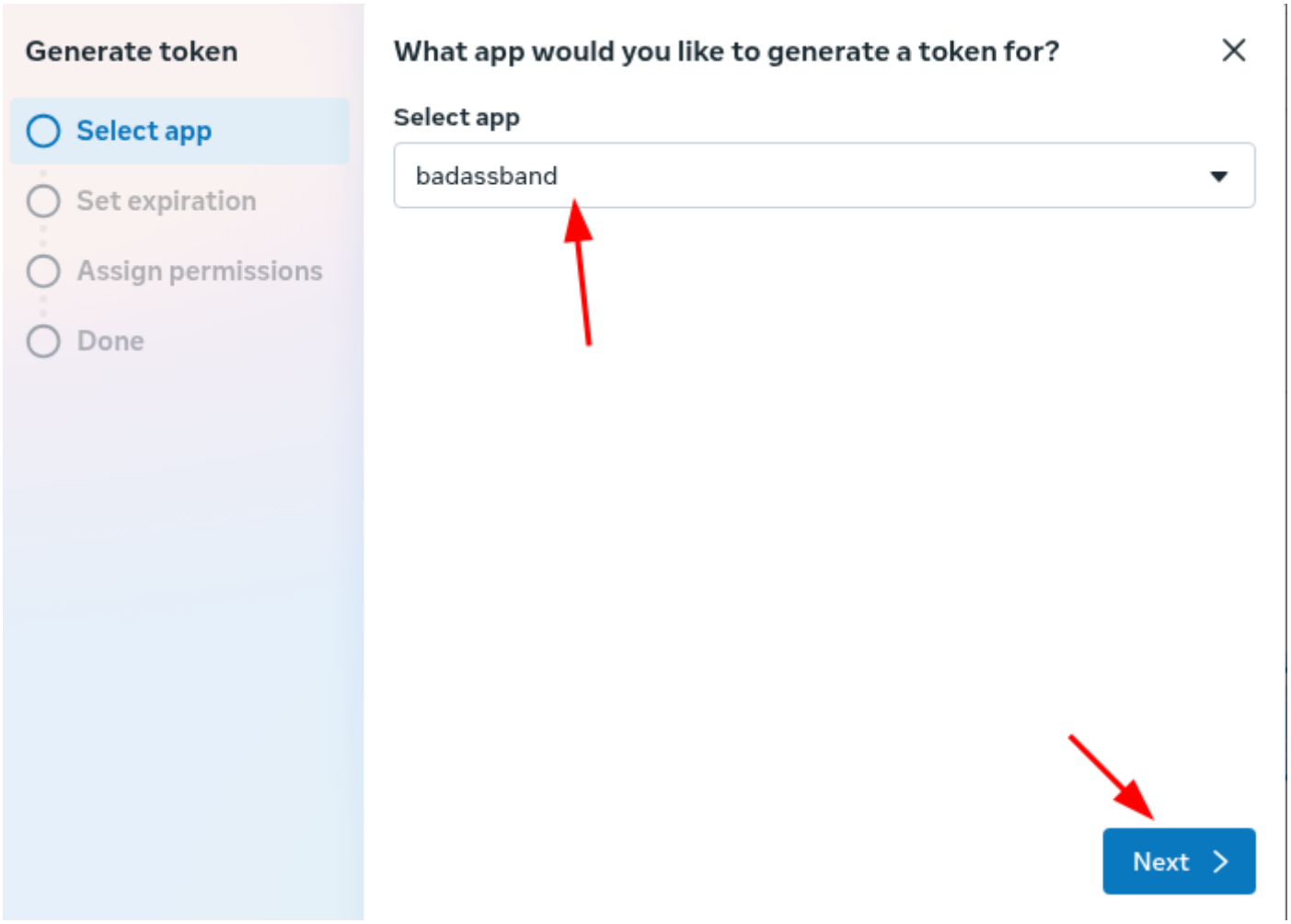






Após isso iremos gerar o token


System users
Search by name or ID
Add
Name
plurizap
ID: 61584183787189
plurizap
ID: 61584183787189
Admin access
Generate token
Revoke tokens
Assigned assets
Installed apps
No assets assigned
You can assign assets, like Facebook Page and Instagram accounts, to plurizap


Generate token
Select app
Set expiration
Assign permissions
Done
What app would you like to generate a token for?
Select app
badassband
Next

Generate token

- Select app
- Set expiration
- Assign permissions
- Done

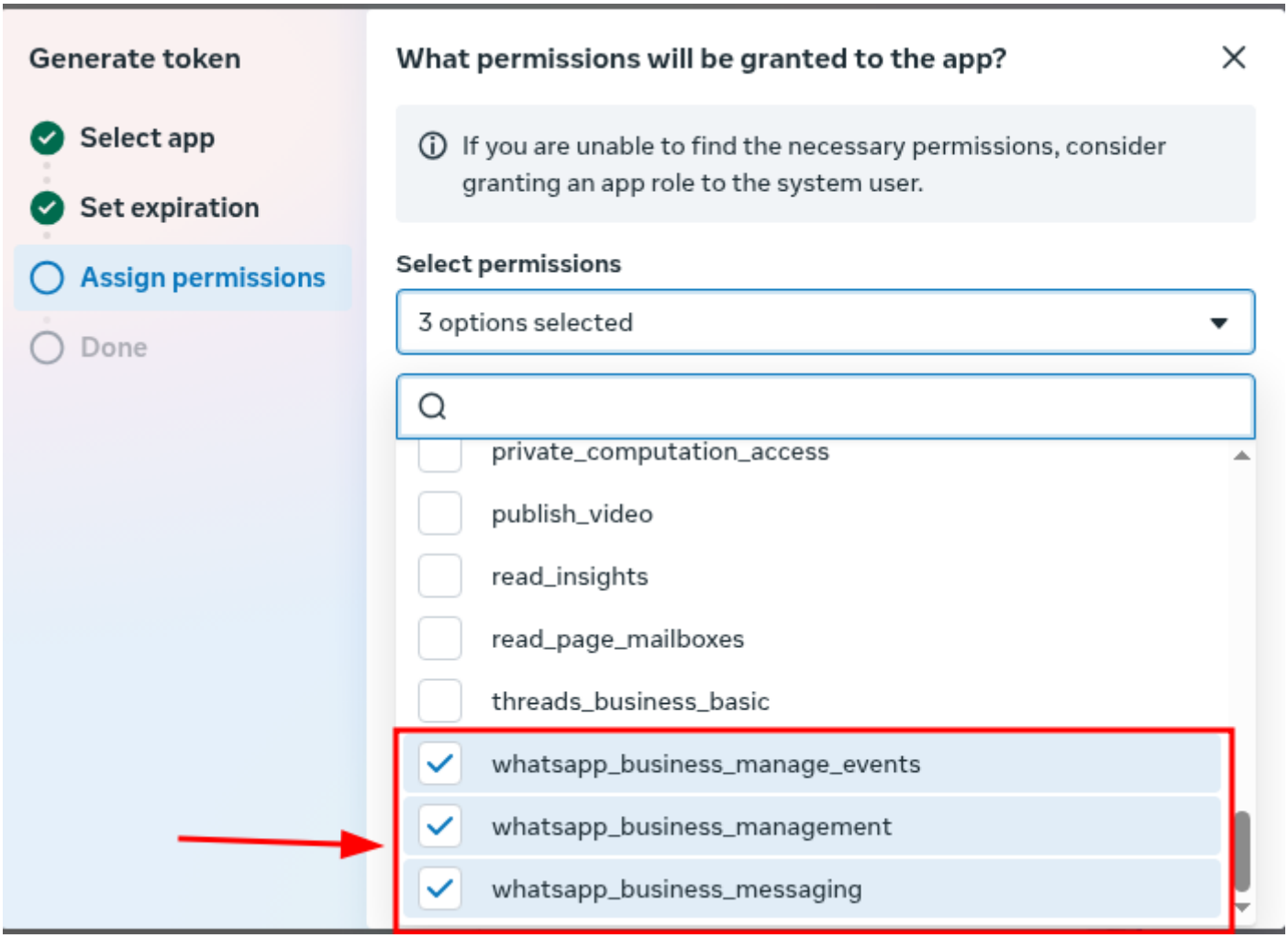
When should the token expire?

Token expiration

Choose when this token will expire. Learn about token expiration and refresh.

- 60 days (Recommended)
- Never

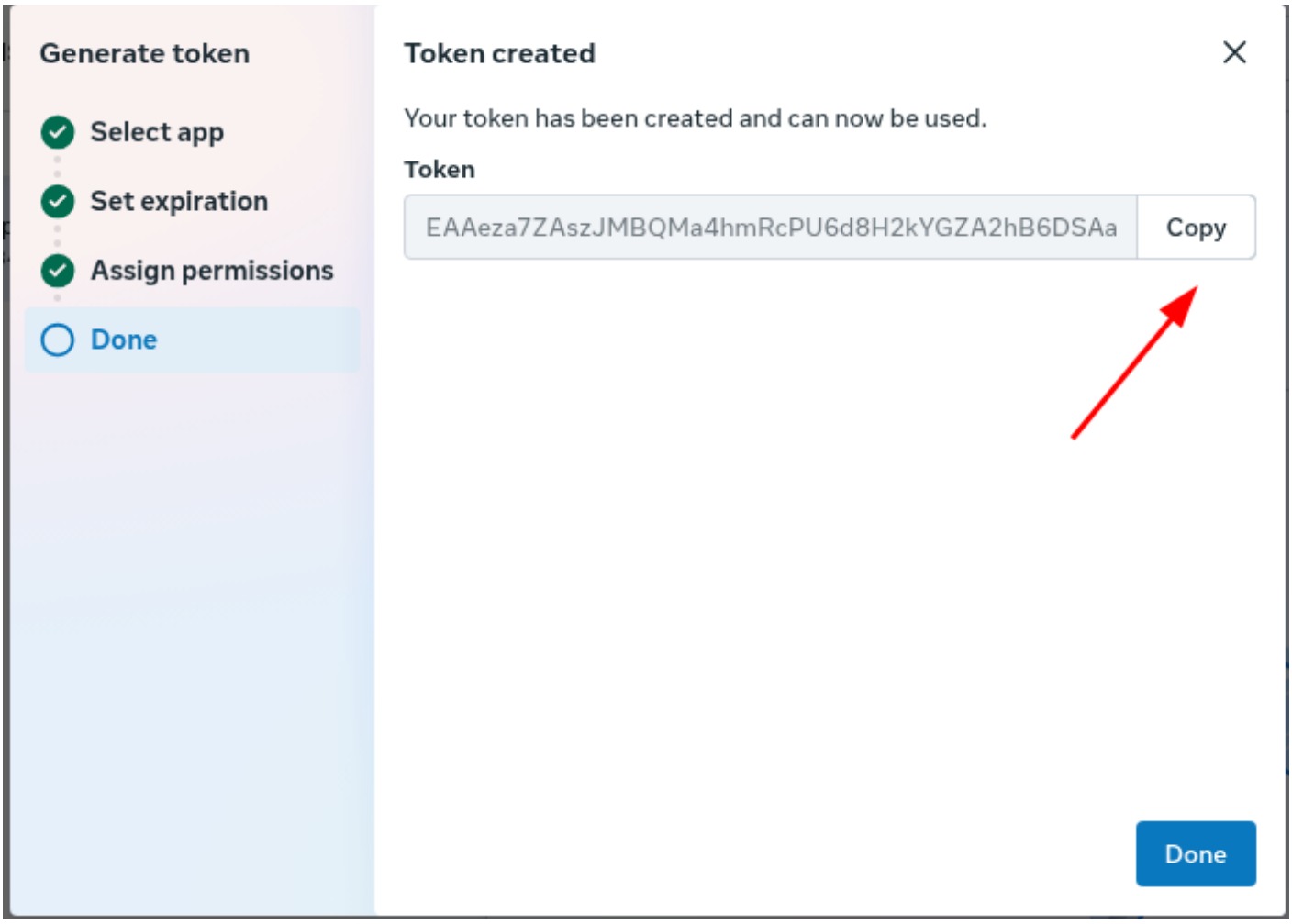
Previous Next



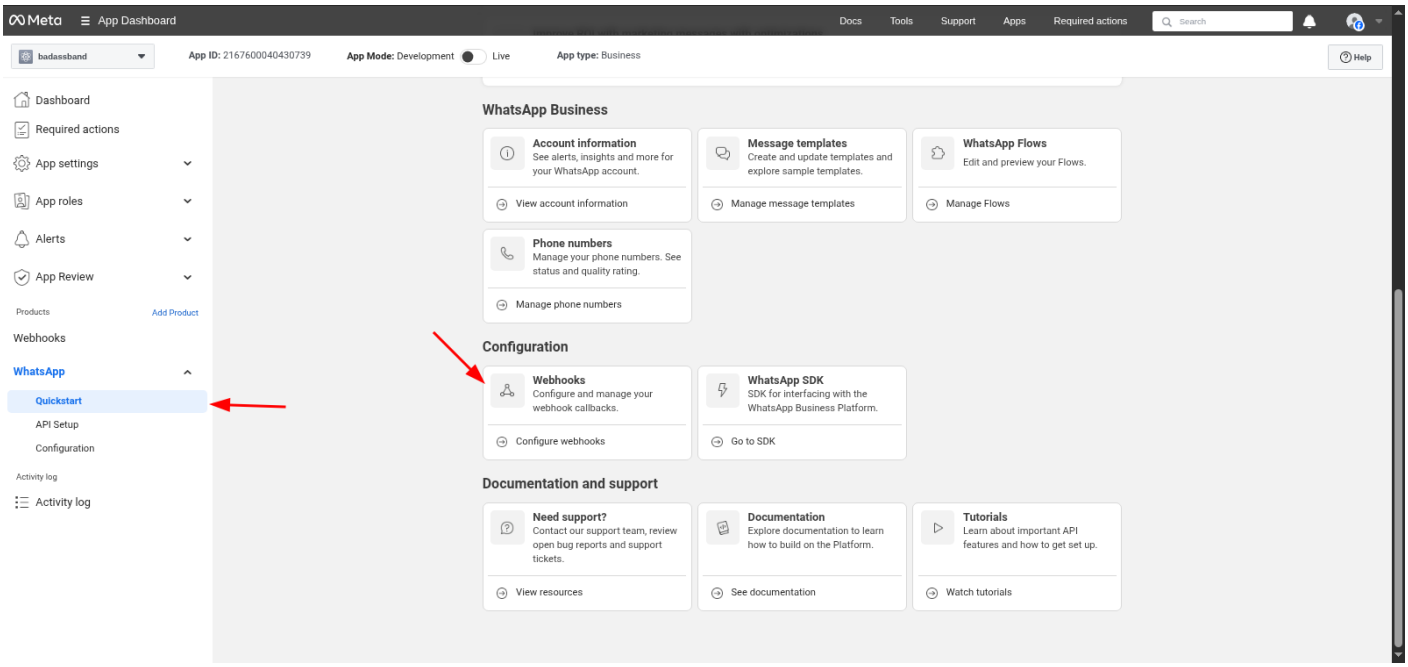
Correção as permissões corretas agora são:

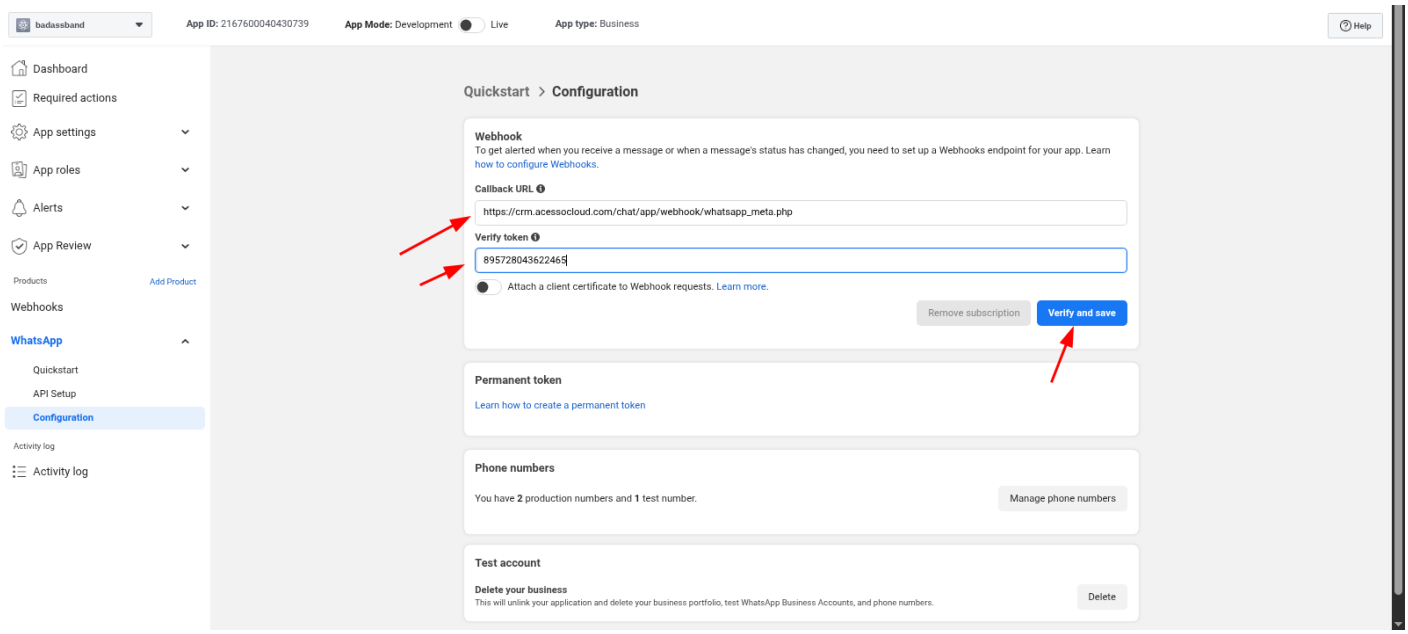
whatsapp_business_messaging
whatsapp_business_management
business_management

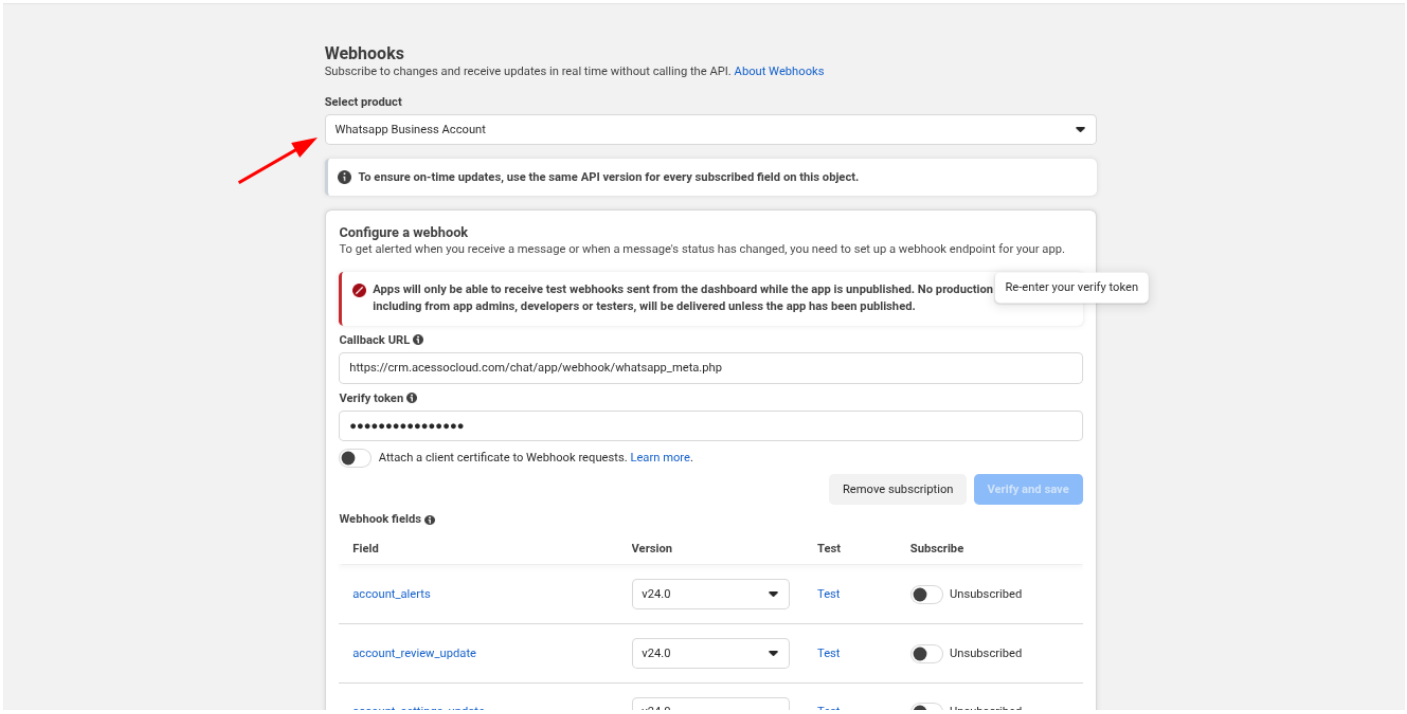
Após isso gere e salve o token:

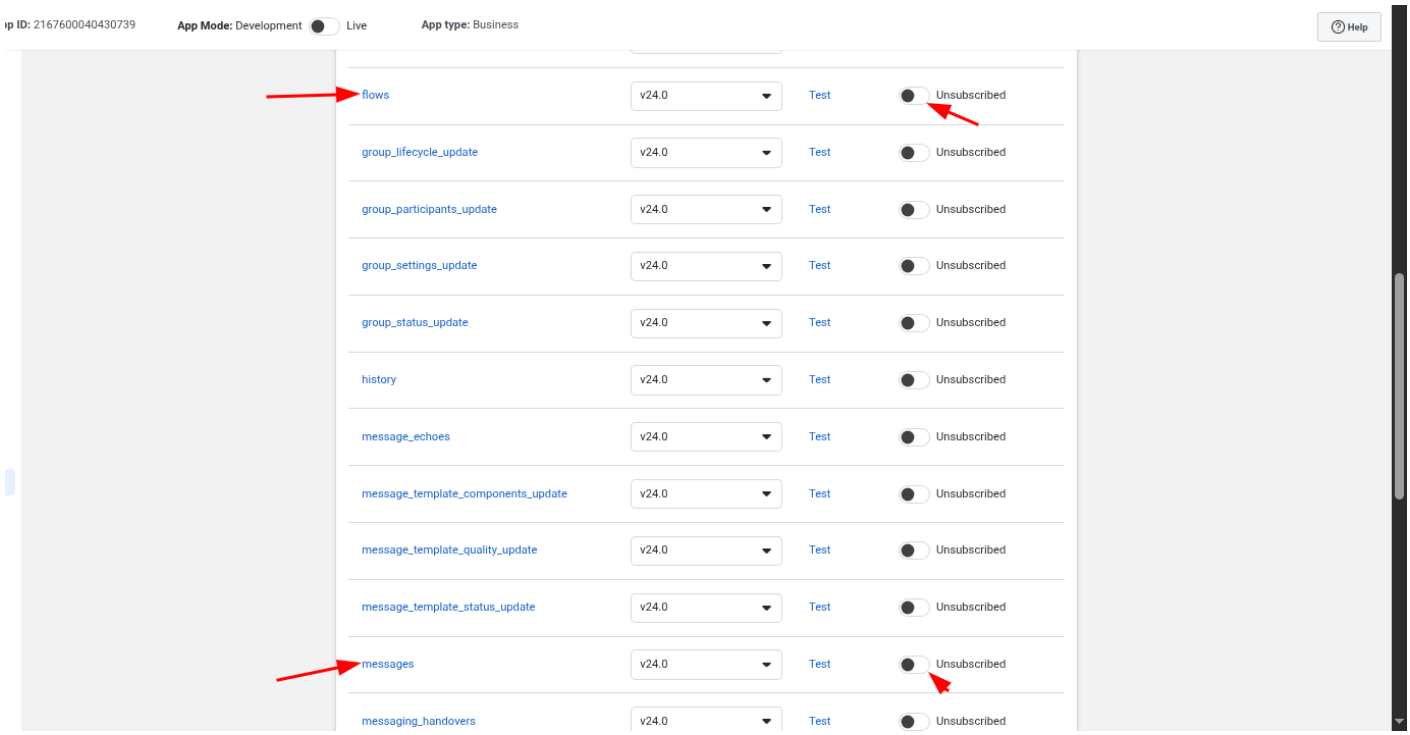


configurando permissões do webhook:




badassband
App ID: 2167600040430739
App Mode: Development
Live
App type: Business
Help
Dashboard
Required actions
App settings
App roles
Alerts
App Review
Products
Add Product
Webhooks
WhatsApp
Quickstart
API Setup
Configuration
Activity log
Activity log
Quickstart > Configuration
Webhook
To get alerted when you receive a message or when a message's status has changed, you need to set up a Webhooks endpoint for your app. Learn how to configure Webhooks.
Callback URL
https://crm.acessocloud.com/chat/app/webhook/whatsapp_meta.php
Verify token
895728043622465
Attach a client certificate to Webhook requests. Learn more.
Remove subscription
Verify and save
Permanent token
Learn how to create a permanent token
Phone numbers
You have 2 production numbers and 1 test number.
Manage phone numbers
Test account
Delete your business
This will unlink your application and delete your business portfolio, test WhatsApp Business Accounts, and phone numbers.
Delete


Webhooks
Subscribe to changes and receive updates in real time without calling the API. About Webhooks
Select product
Whatsapp Business Account
To ensure on-time updates, use the same API version for every subscribed field on this object.
Configure a webhook
To get alerted when you receive a message or when a message's status has changed, you need to set up a webhook endpoint for your app.
Apps will only be able to receive test webhooks sent from the dashboard while the app is unpublished. No production including from app admins, developers or testers, will be delivered unless the app has been published.
Re-enter your verify token
Callback URL
https://crm.acessocloud.com/chat/app/webhook/whatsapp_meta.php
Verify token
Attach a client certificate to Webhook requests. Learn more.
Remove subscription
Verify and save
Webhook fields
Field
Version
Test
Subscribe
account_alerts
v24.0
Test
Unsubscribed
account_review_update
v24.0
Test
Unsubscribed



Webhooks

Subscribe to changes and receive updates in real time without calling the API. About Webhooks

Select product

Whatsapp Business Account

To ensure on-time updates, use the same API version for every subscribed field on this object.

Configure a webhook

To get alerted when you receive a message or when a message's status has changed, you need to set up a webhook endpoint for your app.

Apps will only be able to receive test webhooks sent from the dashboard while the app is unpublished. No production including from app admins, developers or testers, will be delivered unless the app has been published.

Re-enter your verify token

Callback URL

https://crm.acessocloud.com/chat/app/webhook/whatsapp_meta.php

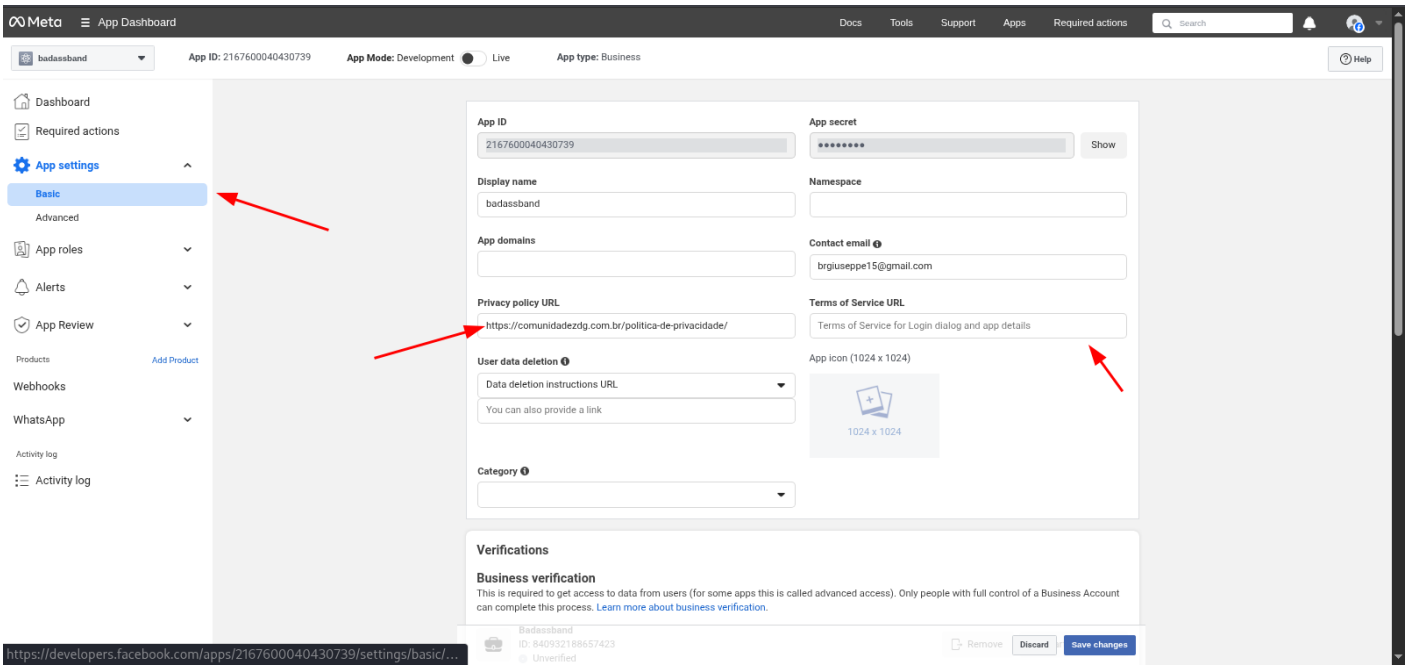
Verify token

Attach a client certificate to Webhook requests. Learn more.

Remove subscription | Verify and save

Webhook fields

Field	Version	Test	Subscribe
account_alerts	v24.0	Test	Unsubscribed
account_review_update	v24.0	Test	Unsubscribed



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