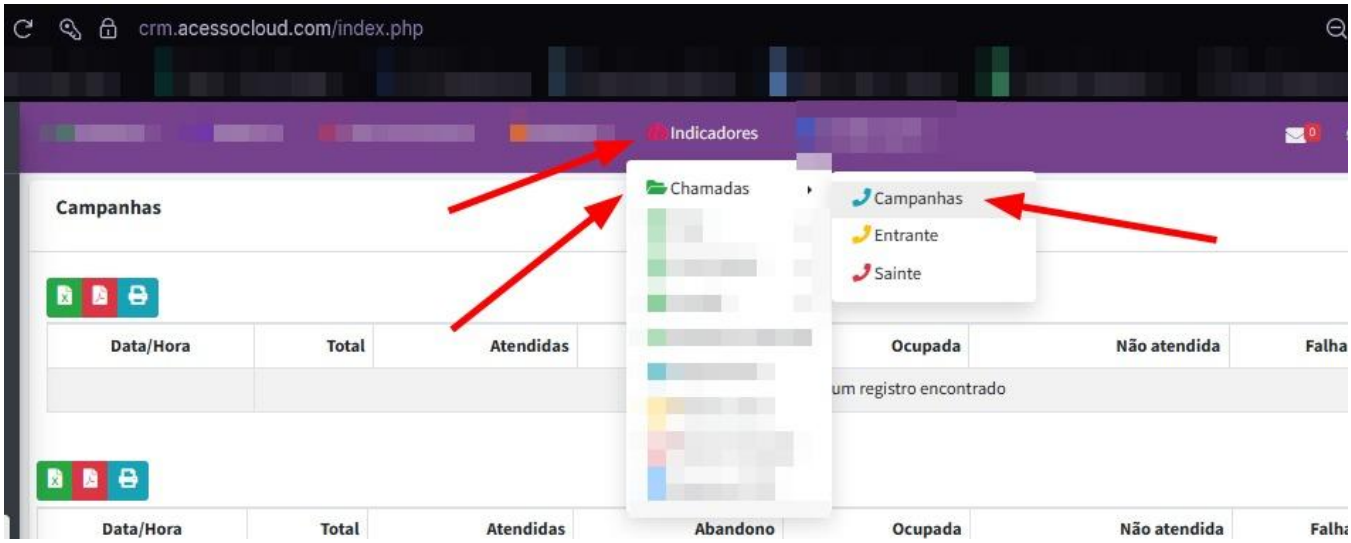
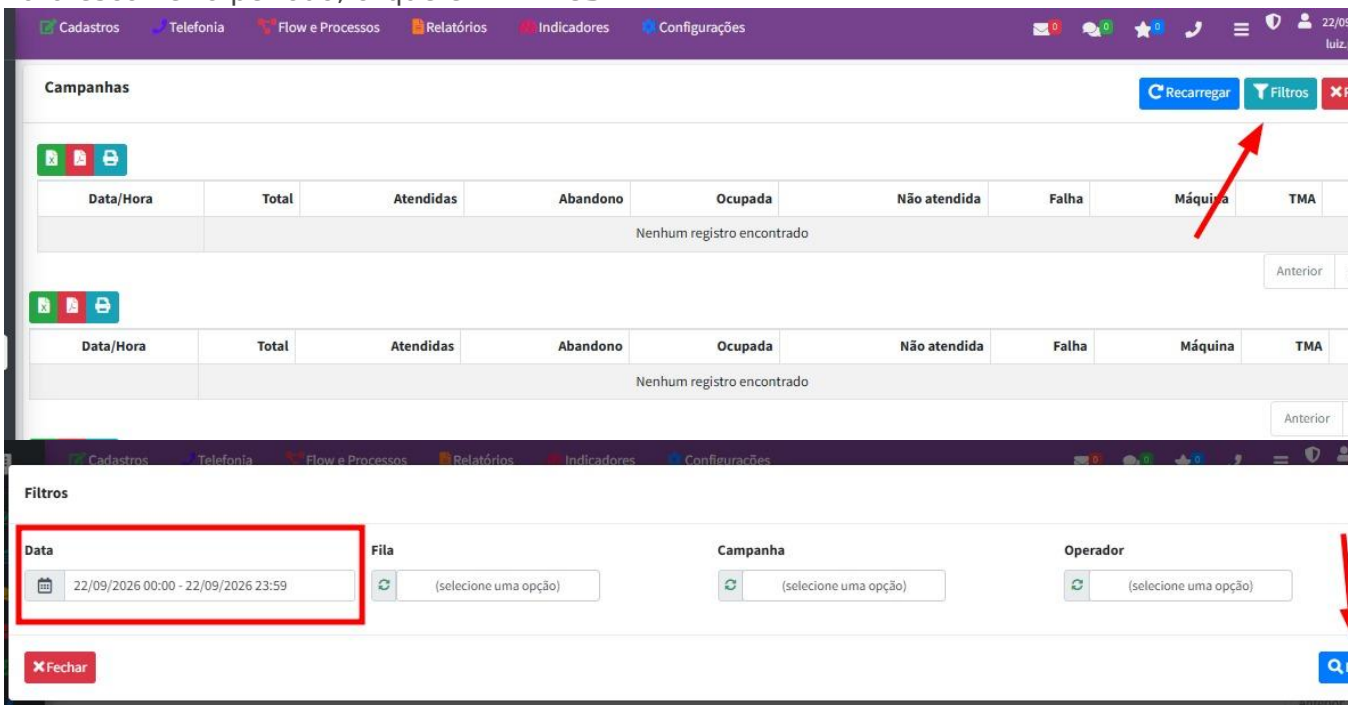
Indicadores e Painéis

Veja dados consolidados de atendimento:

1. Acesse o módulo **Indicadores**.

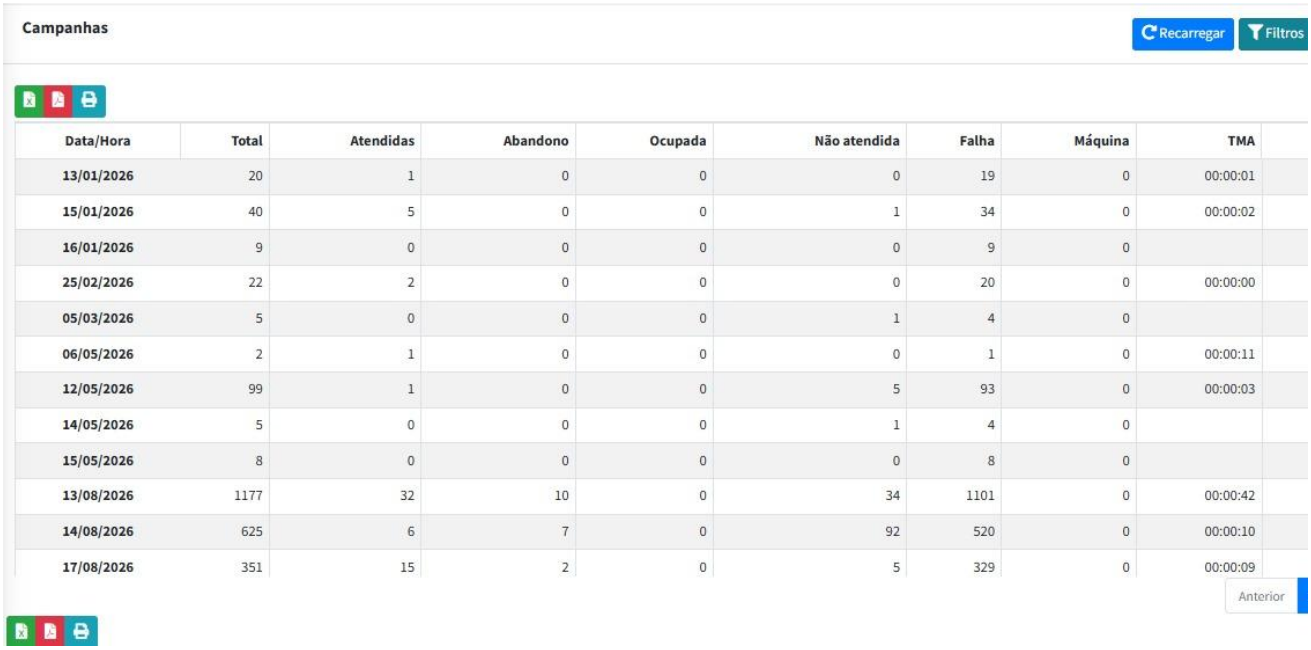


2. Para escolher o período, clique em **Filtros.**



3. Visualize dados de:
   - Total de ligações.
   - Tempo médio de atendimento.

- Taxa de sucesso.



Data/Hora	Total	Atendidas	Abandono	Ocupada	Não atendida	Falha	Máquina	TMA
13/01/2026	20	1	0	0	0	19	0	00:00:01
15/01/2026	40	5	0	0	1	34	0	00:00:02
16/01/2026	9	0	0	0	0	9	0	
25/02/2026	22	2	0	0	0	20	0	00:00:00
05/03/2026	5	0	0	0	1	4	0	
06/05/2026	2	1	0	0	0	1	0	00:00:11
12/05/2026	99	1	0	0	5	93	0	00:00:03
14/05/2026	5	0	0	0	1	4	0	
15/05/2026	8	0	0	0	0	8	0	
13/08/2026	1177	32	10	0	34	1101	0	00:00:42
14/08/2026	625	6	7	0	92	520	0	00:00:10
17/08/2026	351	15	2	0	5	329	0	00:00:09

 Use painéis para decisões rápidas.

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